

Vol 12, Issue 3, (2023) E-ISSN: 2226-6348

The Impact of Mobile Applications in Education: A **Concept Paper**

M. Faizal Ramlan, M. Khalid M. Nasir

Faculty of Education, Universiti Kebangsaan Malaysia, UKM Bangi, Selangor, Malaysia Email: mohdfaizalramlan@gmail.com, mdkhalid@ukm.edu.my

DOI:10.6007/IJARPED/v12-i3/19609 To Link this Article: http://dx.doi.org/10.6007/IJARPED/v12-i3/19609

Published Online: 24 September, 2023

Abstract

Integrating mobile applications into education underscores the importance of their potential to revolutionize learning. This concept paper delves into the multifaceted impact of mobile applications on education. By reviewing the existing literature, we highlight the significance of this topic in addressing the evolving landscape of educational technology.

Methodologically, this study employs a comprehensive analysis of relevant research articles to present a balanced view of the advantages and disadvantages of using mobile applications in education. We discuss how mobile applications enhance accessibility to diverse learning resources, foster interactivity and engagement, and support individually tailored learning experiences. Conversely, we also shed light on the potential drawbacks, including distractions, technology dependence, and the digital divide among students.

Major findings reveal that mobile applications offer significant benefits but must be used judiciously to avoid distractions and overreliance on technology. Furthermore, addressing the digital divide remains crucial for ensuring equitable access to educational resources.

Future research avenues are proposed to delve deeper into practical strategies for minimizing distractions, enhancing technology-integrated pedagogies, and bridging the digital gap. This concept paper provides valuable insights for educators, policymakers, and researchers seeking to harness the potential of mobile applications in education while mitigating their challenges.

Keywords: Impact, Mobile Application, Education

Introduction

Education is a constantly changing sector that requires adaptation to the rapid development of technology. Mobile applications have become an essential aspect of education in this digital age. According to (Sharples et al., 2007), Mobile learning is defined as any learning that occurs when students are not in a fixed and determined location or learning that occurs when students take advantage of the learning opportunities offered by mobile technology. Mobile applications include various types of software that can be installed on mobile devices such as smartphones and tablets. It opens up new opportunities in learning and teaching by providing access to various learning resources, interactive tools, and exciting learning experiences. The results of a study by (Etcuan et al., 2019) concluded that using mobile applications in teaching mathematics has helped improve student achievement and learning.

Vol. 12, No. 3, 2023, E-ISSN: 2226-6348 © 2023

The use of mobile applications in education has a significant impact on the learning and teaching process. A study by Abdolreza, Gilavand., et al. (2019) stated that using a mobile educational application designed by researchers positively affects students' educational achievement.

The advantages of using mobile applications include high accessibility and breadth of learning resources available. Students can access learning materials from any place and anytime without depending on the physical environment or limited learning time, allowing them to learn specific topics according to their needs and interests. In addition, mobile applications also offer an interactive and exciting learning experience. With features such as videos, pictures, and animations, students can learn in a more fun and exciting way. Interactive learning activities such as tests, puzzles, and games can be included in mobile applications to increase student engagement. Mobile apps help foster student interest and motivation in the learning process. The use of mobile applications also allows for individually tailored learning. Mobile applications can identify each student's abilities and needs, provide learning materials appropriate for their learning level, and allow students to learn independently and understand concepts more deeply. With individually tailored learning, mobile applications help improve student academic achievement.

However, despite many advantages, using mobile applications in education also has challenges and disadvantages. One of the main challenges is the distraction and defocus that can occur when students are too excited about the features and activities in the mobile application. Dependence on technology is also a concern, where students may need to pay more attention to social interactions and activities outside the classroom that are important for social and emotional development. In addition, there is also a digital divide among students. Not all students have the same access to mobile devices and a stable internet connection, which can create a gap in their ability to use mobile applications in learning. Innovative management and monitoring are needed to ensure fair access to mobile applications among students.

Advantages of using mobile applications in education

a. Accessibility and breadth of learning materials.

In the context of education, the accessibility and breadth of learning materials is a crucial aspect. In this study, it has been found that mobile applications have significant advantages in providing high accessibility to various learning materials. Compared to traditional learning approaches that rely on textbooks and limited physical resources, mobile applications allow students to access learning resources such as digital textbooks, learning videos, interactive modules, and online reference resources quickly and at any time. -When. (Jeya, Amantha, Kumar., et al., 2020) states that mobile devices have revolutionized teaching and learning by providing flexible access to online technology.

The advantage of accessibility is that it gives students the freedom to learn a topic according to their needs and interests. Students are no longer tied to physical learning environments such as classrooms or libraries. They can study anywhere, be it at home, in a cafe, or on the go. In addition, students are not bound to a fixed learning time. They can learn the learning material at a time that suits their schedule and situation. With this high accessibility, mobile applications allow students to develop a more flexible and independent learning style. (Yunfei, Du.,2015) states that mobile applications can be a helpful tool for distance learning and can be improved in design and implementation to support learning better.

Vol. 12, No. 3, 2023, E-ISSN: 2226-6348 © 2023

In addition, the breadth of learning materials provided through mobile applications is also a significant advantage. Students can access various learning resources such as videos, animations, simulations, and helpful interactive activities to enrich the learning experience. These materials can facilitate understanding complex concepts and help students develop critical thinking skills, problem-solving, and creativity. Students can also study topics holistically with access to relevant learning materials from various disciplines. This fact is supported by the findings of (Eugenia et al., 2020), which state that the use of mobile devices in education has shown the potential to improve the learning process through interactive materials, simulations, voice recognition, and educational games.

Through the accessibility and breadth of these learning materials, mobile applications open the door to more comprehensive learning. This mobile application offers a variety of learning activities that can be accessed anytime and anywhere, enabling flexible learning without time and space limitations (Samsudin et al., 2019). Students can dig up knowledge and obtain information more easily and quickly. They can present their ideas and opinions based on extensive learning materials, allowing students to improve their understanding and apply the knowledge learned in real-world situations. This easy access helps stimulate students' interest in learning and enrich their experience. (Ahmadi et al., 2019) Stated that using the educational application of appropriate study and learning methods positively affects students' academic achievement, increasing their final scores.

b. Interactivity and student engagement.

The second advantage of using mobile applications in education is their ability to provide interactive learning activities and enable active involvement of students in the learning process. This study found that mobile applications are essential in motivating students to participate in their learning actively.

Mobile applications have been used to support interactive learning in various fields, such as language education (Gyeo et al.., 2020). The mobile application provides various interactive activities that help strengthen students' understanding and learning experience. These activities can be in the form of puzzles, educational games, quizzes, and simulations that involve students directly. With the interactive nature of these activities, students can have a more exciting and fun learning experience. They can actively involve themselves in answering questions, solving problems, and applying the concepts learned.

Through active involvement in the learning process, students can improve their understanding. Mobile applications offer a variety of learning materials, simulations, voice recognition, and educational games, which can engage students and increase their interest in learning. They can see and experience how the concepts learned can be applied in real life—interaction with learning activities through mobile applications fosters collaboration, communication, and student creativity skills. Students can interact with classmates or from outside the class to discuss and share knowledge and ideas. In addition, mobile applications also provide opportunities for students to control and manage their learning. With easy access to learning materials, students can learn at a level and pace that suits their abilities and needs. They can organize their learning schedule, prioritize the topics they want to learn and evaluate their learning progress through the evaluation tools provided in the mobile application.

Vol. 12, No. 3, 2023, E-ISSN: 2226-6348 © 2023

c. Individually tailored learning.

Individualized learning is an essential advantage of using mobile applications in education. This study found that mobile applications can adjust the learning experience according to each student's needs and ability levels. Mobile application technology can support personalized learning by allowing students to decide when, where, and how they will learn (Ferial et al., 2016). Mobile applications can collect data and information about students, such as their performance, strengths, and weaknesses. This information allows mobile applications to create an individually tailored learning experience for each student. It allows students to study at a level that suits their abilities and focus on areas that need improvement.

Students can access learning materials tailored to their needs through the mobile application. The learning materials provided can be customized to overcome students' weaknesses, strengthen their strengths, and meet individual learning interests and styles. This environment allows students to independently design their learning space and integrate different tools and services (Radhakrishnan et al., 2019). In addition, the mobile application can also provide exercises and tests that suit the student's ability level, which helps students measure their progress and engage them in learning that suits their ability level.

The advantages of this individually tailored learning help increase the effectiveness of learning. Students will be more engaged and motivated when they can learn at a level that suits their abilities. They will also feel more helped and appreciated when the mobile application considers their needs and preferences in the learning experience. In the long term, individually tailored learning can also help improve students' academic achievement and personal development. The results of a study by (García-Peñalvo et al., 2014) found that mobile Personal Learning Environments are possible, and their use encourages student participation in learning activities." Using user identification, adaptive algorithms, artificial intelligence systems, and mobile applications can tailor the learning experience to meet individual student needs and abilities.

However, individually tailored learning is a significant advantage but requires effective monitoring and management. Teachers and instructors need to get involved in monitoring and evaluating student progress and provide the necessary guidance. In addition, students also need to take the initiative in managing their learning and taking advantage of the opportunities provided through mobile applications.

Disadvantages of Using Mobile Applications In Education

a. Distraction and defocus.

The first disadvantage related to using mobile applications in education is the distraction and defocus that may occur. In this study, it was found that the use of mobile applications can present various distractions that can reduce students' concentration in the learning process. Mobile apps often provide access to a variety of entertaining activities and games. However, this also has the potential to distract students from the actual learning task. Using mobile phones in the classroom daily can distract students (Jawad, Jalil et al., 2019). Students may be tempted to use mobile apps for entertainment or leisure purposes rather than for actual learning. This situation can interfere with their understanding of the concepts learned and affect their academic achievement.

In addition, social disruption can also occur through the use of mobile applications. Students may communicate with peers through social applications or play online games, which leads them to engage in interactions unrelated to learning. Using the WhatsApp mobile application in education can have adverse effects, such as decreased academic performance and

Vol. 12, No. 3, 2023, E-ISSN: 2226-6348 © 2023

increased disruption to students (Burak et al., 2020), which can reduce the time spent learning effectively and disrupt class interaction quality.

Another area for improvement in using mobile applications in education is the potential for errors or deficiencies in the learning materials provided. Although mobile applications have the potential to provide quality learning materials, there is a risk that some applications or resources may contain inaccurate or incomplete information. Mobile applications for education, especially those aimed at young children, often need more quality (Naga et al., 2021). Many educational applications designed for preschool children focus on basic skills such as numbers and letters, promoting rote learning and failing to foster deeper conceptual understanding (Stamatios et al., 2018). Students who rely entirely on mobile applications for their learning may be exposed to inaccurate information.

In addition, using mobile applications also requires access to a mobile device and a stable internet network, which can be a barrier for students who need access to an adequate internet device or network at home or school. The inability to access mobile applications or the presence of interruptions in the internet network can prevent students from taking advantage of the learning advantages of mobile applications. (Jordi, López-Sintas et al., 2020) Found that computer and internet access opportunities are the main drivers of the use Internet and its effects depend on individual resources and social categories, creating two groups, mobile and traditional device users.

b. Dependence on Technology

The subsequent weakness related to the use of mobile applications in education is the dependence on technology that may occur. In this study, it was found that excessive use of mobile applications can result in students becoming overly dependent on technology and neglecting social interactions that are important in learning.

Using mobile applications that involve learning activities that repeatedly use electronic devices can result in students becoming attached to the device. They may spend too much time using a mobile application, mainly if it provides entertaining games or activities. Felisoni and Godoi (2018) found a significant negative relationship between the time spent using smartphones and academic performance.

Another study by Sapci et al. (2018) found that an extra hour of phone use per day lowered current term GPA by 0.152 points on average, resulting in students becoming dependent on technology and neglecting social interactions with teachers and peers that are important in learning.

In addition, dependence on technology can cause students to lose essential skills such as oral and written communication skills. Students may need more opportunities to interact directly with others when most interactions happen through mobile apps. A study by Ana, Marqués, et al. (2021) shows that excessive mobile application text negatively influences students' academic writing skills, including accuracy, clarity, density, and vocabulary, which can affect the development of their communication skills and the ability to interact effectively in social situations outside the digital world. Excessive reliance on technology can also affect students' ability to solve problems independently. When they always rely on mobile apps to complete tasks or find answers, they may lose the ability to think critically and solve problems creatively without using technology. A study by Peiyan, Cai. (2021) found that some students needed help understanding the system and instead recognized the separate components of their interaction, which can hinder the development of crucial high-level thinking skills in education.

Vol. 12, No. 3, 2023, E-ISSN: 2226-6348 © 2023

Educators and instructors must balance the use of mobile applications with well-designed social interaction opportunities. Direct interaction between students and teachers, as well as group work with peers, should be given sufficient emphasis in the learning process. In addition, students should be given space to practice oral and written communication skills outside of the mobile application, such as through class discussions, creative activities, or collaborative projects. Therefore, it is imperative for teachers to properly organize mobile learning and incorporate collaborative learning, game-based approaches, and fusion of mobile and traditional learning to ensure its effectiveness in developing students' thinking skills. (Gwo-Jen, Hwang., Chiu-Lin, Lai., et al., 2018). In addition, it is also essential to give awareness to students about the importance of using technology wisely. They must understand that technology is only a tool and cannot replace real social interaction. Students must also be taught the importance of balancing technology use and healthy social interaction.

c. The Digital Divide

Another disadvantage related to using mobile applications in education is the digital divide that may arise due to uneven access to mobile devices and internet connections among students. This study found that this imbalance can cause a gap in the accessibility of mobile applications among students. Not all students have enough mobile devices to access mobile applications. Some students may need the smartphone, tablet, or computer required to run the application, which can prevent them from taking advantage of the learning advantages offered by mobile applications.

Studies have shown that certain groups, such as ethnic minorities, older individuals, and those living in rural areas, are more likely to have limited internet access (Oana et al.., 2018). In addition, access to a stable internet connection is also an essential factor in the use of mobile applications. As such, students who live in underdeveloped areas or need more access to the Internet may need help accessing mobile applications consistently, which can reduce their ability to take advantage of online learning resources provided by mobile applications. This digital gap in the accessibility of mobile applications can cause injustice in learning. Limited access to the Internet has implications for the learning process, motivation, self-efficacy, as well as feelings and emotions" (Cohen et al., 2021). Students who need more access to a device and internet connection may miss out on the opportunity to take advantage of the learning resources provided by mobile applications, which can affect their academic achievement and create a gap in understanding and knowledge.

Efforts must be made to ensure equitable access to mobile devices and internet connections among students. Assistance or subsidy programs should be provided for students who need help to acquire the necessary devices. In addition, collaborative efforts must be made between the government, educational institutions, and other stakeholders to increase access to stable Internet connections in all areas. In addition, it is also important to consider teaching and learning alternatives that do not rely entirely on mobile applications. Other learning resources such as textbooks, printed materials, or offline media can be used to meet the needs of students needing mobile applications. An inclusive approach is necessary to ensure that all students have the same opportunity for quality learning.

Conclusion

In conclusion, mobile applications play an essential role in education by bringing various advantages to the learning process. Better accessibility to learning materials, interactive

Vol. 12, No. 3, 2023, E-ISSN: 2226-6348 © 2023

learning experiences, and individual customization in learning are some of the main advantages offered by mobile applications. The advantage of accessibility is that it allows students to access learning resources from anywhere and at any time, allowing them to learn according to their needs and interests. Interactive learning activities in mobile applications also allow students to be actively involved in the learning process, increasing the attractiveness and fun of learning. In addition, the individually tailored learning experience allows the mobile application to adapt learning according to each student's needs and ability level.

However, overcoming the disadvantages of using mobile applications in education is essential. Distractions and defocus need to be noted so that students can maximize the benefits of using mobile applications without neglecting the focus on learning. Excessive dependence on technology must also be controlled so students can still establish critical social interactions in education. The digital divide in mobile app accessibility also needs to be addressed. The need for equitable access to mobile devices and internet connections should be addressed to ensure that all students can access mobile applications without exception. By deeply understanding the impact of mobile applications in education, teachers and stakeholders can take advantage of the advantages and overcome the disadvantages. In maximizing the potential of mobile application use, it is essential to ensure a balanced approach between mobile application use and social interaction and equitable access for all students. Thus, using mobile applications in education can be a valuable and beneficial resource to enrich student learning.

References

- Abdolreza, G., Jafar, F. A., Milad, K. (2019). Investigating the Effect of Using the Mobile Educational App as Appropriate Method of Study and Learning on Students' Educational Achievement. future of medical education journal, 9(1)25-29. doi 10.22038/FMEJ.2019.36417.1239
- Ahmadi, M., Khajehpour, M., & Hosseini, S. A. (2019). Menyiasat Kesan Penggunaan Aplikasi Pendidikan Mudah Alih sebagai Kaedah Pengajian dan Pembelajaran yang Sesuai terhadap Pencapaian Pendidikan Pelajar. Jurnal Kemajuan dalam Pendidikan Perubatan & Profesionalisme, 7 (2), 70-76.
- Ana, M., Ibáñez., Anna, V. (2021). A comparative analysis of a mobile app to practise oral skills in classroom or self-directed use?. Journal of Universal Computer Science, 27(5)472-484. doi 10.3897/JUCS.67032
- Anne, P. (2019). Human Rights and the Digital Divide.
- Burak, Y., Mehmet, K., Utku, K. (2020). Negative Aspects of Using Social Networks in Education A Brief Review on WhatsApp Example. 3(1)69-90. doi 10.31681/JETOL.662746
- Cohen, G., Finkelstein, I., Cohen, R., & amp Daniels, I. (2021). Implikasi Jurang Digital untuk Proses Pembelajaran Semasa Krisis COVID-19. Sains Pendidikan, 11 (2), 57. https://doi.org/10.3390/educsci11020057
- Daniel, D., Felisoni, Alexandra, G. (2018). Cell phone usage and academic performance An experiment. Computers in Education, 117175-187. doi 10.1016/J.COMPEDU.2017.10.006
- Etcuan, J., & Pantinople, L. (2019). Kesan Aplikasi Mudah Alih dalam Mengajar Matematik Sekolah Menengah. Jurnal Fizik Siri Persidangan, 1317 (1), 012032. doi 10.1088/1742-6596/1317/1/012032

- Eugenia, G., Gkeka., Eleni, K., Agorastou., Athanasios, Drigas. (2020). Mobile Multimedia Education for Language Disorders. International Journal of Emerging Technologies in Learning (ijet), 15(06)50-59. doi 10.3991/IJET.V15I06.11175
- Ferial, K., Wolfgang, M., Kim, F. (2016). Advancing mobile learning in formal and informal settings via mobile app technology Where to from here, and how? Educational Technology & Society, 19(3)16-26.
- Francisco, J., García-Peñalvo., Miguel, Á., Conde., Alberto, Del, P. (2013). A Mobile Personal Learning Environment Approach. 132-141. doi 10.1007/978-3-642-39420-1_15
- Gwo-Jen, H., Chiu-Lin, L., Jyh, Chong, L., Hui-Chun, C., Chin, Chung, T. (2018). A Long-Term Experiment to Investigate the Relationships between High School Students' Perceptions of Mobile Learning and Peer Interaction and Higher-Order Thinking Tendencies. Educational Technology Research and Development, 66(1)75-93. doi 10.1007/S11423-017-9540-3
- Gyeo, W. J. (2020). Engaging Mobile-Assisted Learning Activities Using Multiple Mobile Apps for Foreign Language Practice. 203–220. doi 10.4018/978-1-7998-1435-1.CH012
- Jawad, J., Sohail, S. (2019). Mobile phone usage and distraction in learning sessions. 69(1)54-59.
- Jeya, A., K., Segar, R., Sharifah, O. (2020). Exploring the use of mobile apps for learning a case study on final year engineering undergraduates in Malaysia.
- Jordi, L., Giuseppe, L., Jakkapong, S. (2020). The social structuring of the digital gap in a developing country. The impact of computer and internet access opportunities on internet use in Thailand. Technology in Society, 63101433-. Doi 10.1016/J.TECHSOC.2020.101433
- Mohammad, Bagher, Negahban., V, G, Talawar. (2018). Information Overload in Real-Time Mobile Web Applications Student Viewpoint. 9(4) doi 10.5812/IJVLMS.84176
- Naga, Sindhura, G., Yi-Lwern, Y. (2021). Mobile Health Apps That Act as Surgical Preparatory Guides App Store Search and Quality Evaluation.. 4(2) doi 10.2196/27037
- Oana, S., Loredana, I. (2018). Characteristics of the Digital Divide in Romania and Differences in Internet Use in Comparison with Internet Use in Europe. 11(2)5-21. doi 10.24193/JMR.31.1
- Peiyan, C. (2021). Thinking skills development in mobile learning The case of elementary school students studying environmental studies. Thinking Skills and Creativity, 42100922-. Doi 10.1016/J.TSC.2021.100922
- Radhakrishnan, M. A. (2019). Context-Aware Personalized Mobile Learning. 469–481. doi 10.1007/978-981-15-1084-7_45
- Samsudin, S., Muhammad, Dedi, I., Ahmad, H. (2019). Mobile app education gangguan pencernaan manusia berbasis multimedia menggunakan adobe animate cc. 3(2)141-148. doi 10.36294/JURTI.V3I2.1009
- Stamatios, P., Michail, K., Nicholas, Z. (2018). Educational apps from the Android Google Play for Greek preschoolers. Computer Education, 116139–160. doi 10.1016/J.COMPEDU.2017.09.007
- Yunfei, D. (2015). Information Use and Barriers on a Mobile App in Distance Learning. Journal of Library & Information Services in Distance Learning, 9(3)204–220. doi 10.1080/1533290X.2015.1052608