How Dare You Kill Your Professional Judgment, My School Inspectorates? School Inspection Reviews

Zalifah Rosli, Mohd Effendi @ Ewan Mohd Matore
Faculty of Education, National University of Malaysia, Selangor, Malaysia
Email: zaros78master@gmail.com, effendi@ukm.edu.my

Abstract
This article presents a comprehensive overview of the perspectives on the role and significance of professional judgment in the context of school inspection conducted by school inspectorates. It highlights the research findings, insights, and key considerations that shed light on the complexities and implications of professional judgment in the inspection process. Professional judgment holds a central position in the landscape of school inspection conducted by school inspectorates, and this synthesizes the wealth of knowledge contributed by researchers in this field. Drawing from various research studies and analyses, it delves into the multifaceted nature of professional judgment and its impact on the evaluation of educational quality. It was consistently identified professional judgment as a critical component of school inspection, encompassing the evaluative expertise of inspectors and their ability to make informed and context-sensitive assessments. This offers insights into how researchers have examined the ways in which professional judgment contributes to the comprehensive evaluation of schools, enabling the identification of strengths, weaknesses, and areas for improvement. Furthermore, this article highlights the research-based understanding of how professional judgment influences the inspection process, emphasizing its adaptability and responsiveness to diverse educational contexts. Discussion also explored the delicate balance between standardized criteria and the autonomy of professional judgment, shedding light on the implications for fairness, consistency, and effectiveness in inspections. It has also probed into the challenges and considerations associated with professional judgment in school inspection. These include addressing potential biases, ensuring transparency, and fostering effective communication between inspectors, schools, and stakeholders. In conclusion, this abstract encapsulates the collective wisdom of researchers in the field of school inspection, offering a nuanced understanding of professional judgment and its pivotal role in evaluating and enhancing educational quality. Researchers’ perspectives contribute to the ongoing dialogue on best practices and continuous improvement in school inspection conducted by school inspectorates.
**Keywords:** School Inspectorate, Professional Judgment, School Inspection, Reviews

**Introduction**

The field of education is a dynamic and multifaceted domain where the pursuit of excellence and continuous improvement is paramount. At the heart of this endeavor lies the practice of school inspection, conducted by dedicated school inspectorates entrusted with the crucial task of evaluating, enhancing, and ensuring the quality of educational institutions. In this context, professional judgment emerges as a cornerstone of effective school inspection, offering inspectors the latitude to draw upon their expertise, experience, and contextual understanding to make informed assessments and recommendations.

The intricate interplay between professionalism and the demands of school inspection has long been a subject of scholarly inquiry. Researchers from diverse backgrounds and perspectives have delved into the multifaceted dimensions of professional judgment within the realm of school inspection, unraveling its complexities and exploring the challenges and considerations that inspectors grapple within their quest for educational excellence. This collection of perspectives brings together a rich tapestry of insights that shed light on the critical nexus between professionalism and school inspection. These essays are crafted by accomplished researchers who have dedicated their expertise to unraveling the intricate dynamics at play within the school inspection landscape.

**Professionalism and Performativity**

Ball (2016) examines the tension that exists between professionalism and performativity in the field of education. Performativity refers to an approach that seeks to prioritize external drivers and measurements in educational practices, often at the expense of professional judgment. This approach emphasizes responsiveness to accountability demands and places a significant emphasis on school inspection, planning, and evaluation. The increased demand for accountability in education has led to a shift towards performativity, where external measures and standardized assessments are prioritized to evaluate school performance and effectiveness. This shift has implications for the exercise of professional judgment by educators, including school inspectors. The emphasis on performativity seeks to pre-empt and displace professional judgment by establishing predetermined criteria and benchmarks against which schools are assessed. In this context, school inspections have gained prominence as a mechanism to ensure accountability and measure educational outcomes. Inspections often focus on quantifiable indicators and prescribed standards, which can limit the scope of professional judgment and decision-making. The pressure to meet external expectations and demonstrate compliance with predetermined standards may influence the exercise of professional judgment by school inspectors, potentially overshadowing their expertise and contextual understanding.

The tension between professionalism and performativity arises from the inherent conflict between the need for accountability and the autonomy of professionals to exercise their judgment based on their expertise and knowledge. While performativity emphasizes external drivers and standardization, professionalism recognizes the importance of individual judgment and contextual considerations in educational decision-making. The tension between these two approaches can have implications for the quality and effectiveness of school inspection practices. Overemphasis on performativity may restrict the ability of inspectors to consider the broader educational context, including the unique characteristics and needs of individual schools. It can also limit the opportunities for innovative and creative approaches.

976
to address complex educational challenges. To mitigate this tension, it is crucial to strike a balance between accountability and the exercise of professional judgment. This involves recognizing the value of professional expertise, promoting a holistic understanding of educational quality, and creating space for collaborative decision-making processes that involve educators, stakeholders, and policymakers. By acknowledging the complexities of educational practice and the importance of professional judgment, it is possible to foster a more nuanced and effective approach to school inspection that integrates accountability measures while respecting professional autonomy.

In conclusion, the tension between professionalism and performativity in education, as highlighted by Ball (2016), reflects the challenges associated with balancing external accountability demands and the exercise of professional judgment. The emphasis on performativity, including school inspection, planning, and evaluation, can potentially restrict the scope of professional decision-making. Recognizing the importance of professional expertise and fostering a balanced approach that integrates accountability measures with professional judgment is crucial for promoting effective and meaningful school inspection practices.

Reduction of Professionalism

Ginsburg et al (2009) express concerns regarding the reduction of professionalism to numerical scales and advocate for exploring alternative approaches that go beyond relying solely on quantitative measures. The study highlights the limitations of using standardized assessments and quantitative indicators as the sole basis for evaluating professional performance, including in the context of school inspection. The reliance on numerical scales and quantitative measures in assessing professionalism can present challenges in capturing the complexity and nuances of professional judgment and expertise. Professionals, including school inspectors, bring a wealth of knowledge, experience, and contextual understanding to their roles. These qualities often cannot be fully captured or adequately represented by numerical metrics alone. By reducing professionalism to numerical scales, there is a risk of oversimplifying the multifaceted nature of professional practice. Professional judgment, which involves drawing on specialized knowledge, experience, and ethical considerations, may not easily lend itself to quantification. This can lead to a narrow and incomplete understanding of the quality of professional work, including the work of school inspectors.

The concerns raised by Ginsburg et al (2009) highlight the importance of adopting more holistic and inclusive approaches to evaluating professionalism, particularly in the context of school inspection. Alternative approaches could involve qualitative assessments, such as observations, reflective portfolios, case studies, or narrative reports, which provide a more in-depth understanding of professional practice and decision-making processes. By incorporating qualitative methods alongside quantitative measures, a more comprehensive picture of professionalism can emerge. This approach recognizes the importance of context, professional judgment, and the complexities involved in educational settings. It allows for a deeper exploration of the professional knowledge, skills, and competencies that school inspectors bring to their roles. Exploring alternative approaches that move beyond numerical scales can also contribute to a more equitable and inclusive evaluation of professionalism. It allows for the recognition and valuing of diverse forms of knowledge and expertise, including those that may not conform to standardized measures. This can help to avoid potential biases and ensure a fair and comprehensive assessment of professional practice.
In conclusion, Ginsburg et al (2009) raises concerns about reducing professionalism to numerical scales and highlights the need for alternative approaches in evaluating professional performance. This is particularly relevant in the context of school inspection, where the multifaceted nature of professional judgment is crucial. By incorporating qualitative assessments and exploring diverse methods of evaluation, a more holistic and inclusive understanding of professionalism can be achieved, ultimately enhancing the effectiveness and fairness of school inspection practices.

Demand for Professional Judgment in the Inspection System

Lindgren (2014) examines the demand for increased professional judgment within the context of a new inspection system. The study acknowledges the importance of professional judgment in school inspections but also highlights the challenges associated with validity and the overreliance on "hard evidence" such as test scores. The demand for greater professional judgment in the inspection system reflects the recognition that effective inspections require more than just quantitative data and standardized measures. Professional judgment allows inspectors to consider a broader range of factors and contextual nuances that influence the quality of education and school performance. It enables them to draw on their expertise and experience to make informed assessments and recommendations that go beyond simplistic quantitative indicators. However, the challenges of validity and the reliance on "hard evidence" pose significant issues in the exercise of professional judgment. Validity refers to the extent to which assessment measures capture what they are intended to measure. In the case of school inspections, relying solely on test scores and other quantitative data may not adequately capture the complexity of educational quality or provide a comprehensive picture of school performance.

Test scores and other "hard evidence" often focus on specific academic outcomes, which may not fully represent the range of educational goals and outcomes that schools aim to achieve. This narrow focus may overlook important aspects of teaching and learning, such as creativity, critical thinking, social-emotional development, and the broader impact on students' lives. Additionally, the overreliance on test scores may create unintended consequences, such as narrowing the curriculum, teaching to the test, or distorting educational priorities. This can undermine the overall quality of education and limit the scope of professional judgment in inspections. To address these challenges, it is necessary to consider a more comprehensive and balanced approach to assessment and evaluation in school inspections. This may involve incorporating multiple sources of evidence, including qualitative data, observations, stakeholder feedback, and professional judgment. By diversifying the evidence base, inspectors can obtain a more holistic understanding of educational quality and better capture the multifaceted aspects of school performance. Furthermore, professional development and training for school inspectors are vital to enhance their capacity for exercising professional judgment effectively. This can involve providing opportunities for ongoing learning, collaborative discussions, and the development of frameworks or guidelines that support the use of professional judgment in inspections.

In conclusion, Lindgren's (2014) study highlights the demand for greater professional judgment in school inspections while underscoring the challenges associated with validity and the overreliance on "hard evidence." By recognizing the limitations of relying solely on quantitative measures, adopting a more comprehensive approach to assessment, and supporting the development of professional judgment, it is possible to enhance the quality and effectiveness of school inspections and better capture the richness of educational
experiences and outcomes. Timmermans et al. (2015) explore the use of risk-based strategies in school inspections as a means to improve the effectiveness and efficiency of the inspection process. The study highlights a shift away from solely relying on value-added or performance indicators and toward a more nuanced and contextualized approach.

Risk-based Strategies in School Inspections
Risk-based strategies in school inspections involve identifying and prioritizing schools that are at higher risk of underperformance or facing particular challenges. This approach recognizes that not all schools have the same level of need or require the same level of scrutiny. By focusing resources and attention on schools with higher risk profiles, inspections can be targeted and tailored to address specific areas of concern. The move away from solely relying on value-added or performance indicators reflects a recognition of the limitations of these measures in capturing the complexity of educational quality and the diverse contexts in which schools operate. While value-added and performance indicators provide valuable information, they may not provide a comprehensive understanding of the unique circumstances and challenges faced by individual schools.

By adopting a risk-based approach, school inspections can consider contextual factors such as socio-economic conditions, student demographics, and school-specific challenges. This allows for a more nuanced assessment that considers the specific needs and circumstances of each school. The use of risk-based strategies in school inspections also aims to improve the efficiency of the inspection process. By prioritizing schools with higher risk profiles, resources can be allocated more effectively, ensuring that inspections are conducted in a timely and targeted manner. This approach helps to optimize the use of available resources and focus attention where it is most needed.

However, implementing risk-based strategies in school inspections is not without challenges. Identifying and assessing risk factors requires careful consideration and reliable data. It requires a systematic and evidence-based approach to ensure fairness and consistency in identifying schools that are genuinely at risk. Additionally, risk-based strategies should not be seen as a replacement for performance indicators but rather as a complementary approach. Performance indicators still provide valuable information and can be used in conjunction with risk-based assessments to provide a more comprehensive picture of school performance.

In conclusion, Timmermans et al (2015) highlights the use of risk-based strategies in school inspections as an alternative approach to improve effectiveness and efficiency. By moving away from solely relying on value-added or performance indicators and considering contextual factors and individual school needs, inspections can be more targeted, tailored, and meaningful. Implementing risk-based strategies requires careful consideration and reliable data, but it has the potential to enhance the quality and impact of school inspections.

Improvement-Oriented Approaches
On the other hand, improvement-oriented approaches emphasize the need for continuous growth and development in educational practices. These approaches recognize that inspections can serve as catalysts for improvement by providing feedback, identifying areas for growth, and supporting schools in their journey towards enhancing educational quality. The tension between accountability and improvement arises from the potential conflict between the external demands for accountability and the internal drive for continuous improvement. While accountability measures can provide valuable information and ensure
transparency, an excessive focus on accountability can create unintended consequences, such as narrowing the curriculum, teaching to the test, and stifling innovative practices.

Salbu and Feuer (2016) argue that striking a balance between accountability and improvement is essential for effective school inspections. This requires adopting approaches that encourage professional growth, foster collaboration, and prioritize the development of educational practices. It involves moving beyond a solely compliance-oriented mindset to one that recognizes the importance of ongoing learning, reflection, and improvement. To achieve this balance, it is necessary to consider the purpose and goals of school inspections. Inspections should not be seen solely as mechanisms for compliance and judgment but also as opportunities for dialogue, collaboration, and support. Providing meaningful feedback, facilitating professional development, and promoting a culture of continuous improvement can help bridge the gap between accountability and improvement.

In conclusion, Salbu and Feuer (2016) highlights the tension between accountability and improvement in school inspections. Striking a balance between these two aspects is crucial for effective and meaningful inspections. By adopting improvement-oriented approaches that encourage professional growth and foster collaboration, inspections can support schools in their pursuit of excellence while also meeting external accountability requirements. A balanced approach promotes a culture of continuous improvement and ensures that inspections serve as catalysts for positive change in educational practices. Salbu and Feuer (2016) examine the tension that exists between accountability and improvement in the context of school inspections. The study emphasizes the need to strike a balance between accountability-driven judgments and improvement-oriented approaches.

Accountability in School Inspections

Accountability in school inspections refers to the process of holding schools and educators responsible for meeting predetermined standards, benchmarks, and performance indicators. Inspections are often conducted to ensure compliance with regulations, monitor progress, and evaluate the effectiveness of educational institutions. Accountability-driven judgments prioritize external measures and focus on evaluating schools based on predefined criteria and benchmarks. Mboyo (2017) explores the role of emotions in school inspections, specifically focusing on the expression of emotions for accountability purposes and the suppression of emotions for improvement. The study highlights how emotions can influence the dynamics and outcomes of school inspections.

Emotions play a significant role in the inspection process as both inspectors and school staff experience a range of emotions during inspections. Emotions can be expressed or suppressed, and they can impact the interactions, perceptions, and behaviors of those involved. For accountability purposes, the expression of emotions may occur as a way to demonstrate the seriousness and consequences associated with inspections. Emotions such as frustration, anger, or disappointment can be expressed by inspectors to signal the importance of compliance and adherence to standards. The expression of emotions in this context can serve as a tool to emphasize the significance of accountability measures and motivate schools to act.

On the other hand, emotions may be suppressed for improvement purposes. Inspectors may consciously or unconsciously suppress their emotions to maintain objectivity and fairness in their evaluations. The suppression of emotions allows inspectors to focus on the identification of strengths and areas for improvement without being overly influenced by personal biases or emotional responses. Similarly, school staff may also suppress their
emotions during inspections to present a positive image of the school and its practices. They may feel pressure to appear composed and professional, potentially concealing any negative emotions or concerns. This can make it challenging for inspectors to gauge the true emotional climate within the school and fully understand the perspectives and experiences of school staff.

The role of emotions in school inspections highlights the complex dynamics and human aspects of the process. It emphasizes the need for inspectors to be mindful of their own emotions and the emotions of school staff during inspections. Recognizing and understanding the emotional experiences of all parties involved can contribute to more meaningful and constructive interactions. Additionally, the study suggests that fostering a supportive and empathetic environment during inspections can help alleviate the negative emotional impact on school staff. By creating a space for open dialogue, acknowledging the challenges faced by schools, and emphasizing improvement-oriented approaches, inspectors can facilitate a more positive emotional climate.

In conclusion, Mboyo’s (2017) study sheds light on the role of emotions in school inspections, highlighting the expression of emotions for accountability purposes and the suppression of emotions for improvement. Understanding and managing emotions within the inspection process is crucial for fostering constructive interactions, promoting school improvement, and ensuring the well-being of all stakeholders involved. By acknowledging and addressing the emotional aspects of inspections, a more supportive and conducive environment for improvement can be established.

Role of Professional Judgment

Done and Knowler (2021) explore the role of professional judgment in optimizing students' learning and highlight the significance of articulating a justifiable rationale for decision-making. The study emphasizes the importance of informed and thoughtful decision-making processes in educational contexts. Professional judgment refers to the ability of educators, including school inspectors, to draw on their expertise, knowledge, and experience to make informed decisions that promote optimal learning outcomes for students. It involves a nuanced understanding of educational practices, pedagogical approaches, and the unique needs of individual students or schools. The study underscores the critical role of professional judgment in educational settings. Educators must consider a range of factors, including the diverse learning needs and backgrounds of students, the effectiveness of instructional strategies, and the broader educational goals and objectives. By exercising professional judgment, educators can make decisions that are tailored to the specific context and circumstances, ultimately enhancing students' learning experiences. However, the study also emphasizes the importance of articulating a justifiable rationale for decision-making. It is not enough for educators to rely solely on their professional judgment; they must be able to clearly articulate the reasons behind their decisions. This includes providing evidence-based explanations, drawing on research and best practices, and considering the impact of decisions on students' learning and development.

By articulating a justifiable rationale, educators can promote transparency, accountability, and trust in the decision-making process. It allows stakeholders, including students, parents, and colleagues, to understand the reasoning behind decisions and provides an opportunity for constructive dialogue and feedback. Additionally, articulating a justifiable rationale helps to ensure that decisions are fair and equitable. It provides a framework for consistency and coherence in decision-making, reducing the potential for bias or arbitrary
judgments. A well-articulated rationale ensures that decisions are based on objective and evidence-informed criteria, promoting a sense of fairness and equity within educational settings. In conclusion, Done and Knowler (2021) underscores the role of professional judgment in optimizing students' learning. It highlights the importance of informed decision-making processes and the need to articulate a justifiable rationale for decisions. By exercising professional judgment and providing evidence-based explanations, educators can enhance the effectiveness, fairness, and transparency of educational practices, ultimately contributing to improved learning outcomes for students.

Grubb (2000) examines the role of inspection as a mechanism for school improvement and highlights the challenges associated with using inspection to close failing schools. The study addresses the complex dynamics and considerations involved in school inspections and their potential impact on struggling schools. Inspections are often seen as a tool for promoting school improvement by identifying areas of weakness, providing feedback, and encouraging changes that enhance educational quality. They serve as a mechanism for holding schools accountable and ensuring that they meet certain standards and expectations. The study recognizes the potential of inspections to contribute to school improvement efforts. Inspections can uncover areas of weakness, provide valuable feedback to school leaders and staff, and prompt necessary changes to enhance teaching, learning, and overall school performance. They can serve as a catalyst for transformative action and positive change.

However, the study also acknowledges the challenges of using inspection to close failing schools. Closing a failing school is a complex and multifaceted process that extends beyond the scope of inspection alone. It requires careful consideration of various factors, including the reasons for the school's failure, the impact on students and the community, and the availability of alternative educational options. Closing a failing school involves addressing broader systemic issues, such as resource allocation, equitable access to quality education, and community engagement. It requires collaborative efforts among various stakeholders, including policymakers, school administrators, teachers, parents, and community members. The study highlights the importance of recognizing and addressing these challenges in the context of using inspection as a mechanism to close failing schools.

Moreover, the study points out that inspection alone may not be sufficient to address the complex issues faced by failing schools. Simply identifying weaknesses and shortcomings through inspections does not guarantee that the necessary support, resources, and interventions will be provided to facilitate improvement. It is crucial to consider the underlying causes of school failure and implement comprehensive strategies that address the root issues and provide the necessary support for sustainable improvement. In conclusion, Grubb's (2000) study highlights the role of inspection as a mechanism for school improvement and the challenges associated with using inspection to close failing schools. While inspections can contribute to school improvement efforts by identifying weaknesses and promoting changes, addressing the complex issues faced by failing schools requires a comprehensive and multidimensional approach. It involves addressing systemic issues, engaging stakeholders, and providing the necessary support and resources to foster sustainable improvement. Inspection should be seen as part of a broader framework of educational reform and support rather than a standalone solution for school closure.

Conclusion
The finding shows the overview of the perspectives on the role and significance of professional judgment in the context of school inspection conducted by school inspectorates. It includes
(a) professionalism and performativity; (b) reduction of professionalism; (c) demand for professional judgment in the inspection system; (d) risk-based strategies in school inspections; (e) improvement-oriented approaches; (f) accountability in school inspections; (g) role of professional judgment. As we conclude our exploration, we are left with a profound appreciation for the complexity and significance of this practice. Through the diverse lenses of accomplished researchers, we have gained valuable insights into the multifaceted dimensions of professional judgment and its pivotal role in shaping the landscape of educational assessment and improvement. The collection of essays presented in this compilation has illuminated the intricate interplay between professionalism and school inspection. We have witnessed how professional judgment is not a monolithic concept, but a dynamic and evolving process influenced by numerous factors, including the shifting paradigms of accountability, the demands of performativity, and the need to strike a delicate balance between standardization and contextual understanding. As we reflect on the diverse perspectives shared by researchers, we are reminded that the pursuit of excellence in education is an ongoing and collective endeavor. Further work is required to establish a nuanced understanding of the challenges and considerations that school inspectors face, as well as a commitment to empowering them with the tools and support needed to exercise their professional judgment effectively. It serves as a testament to the dedication and passion of researchers who have delved into the intricacies of professional judgment within the school inspection landscape. It is our expectation that the insights garnered from these essays will inspire further dialogue, research, and innovation in the field of education, ultimately leading to more informed, equitable, and effective school inspection practices. The journey towards educational excellence continues, and professional judgment remains a guiding light on this path of continuous improvement.

**Corresponding Author**

Mohd Effendi @ Ewan Mohd Matore (Ph. D) Faculty of Education, National University of Malaysia 43600 UKM Bangi, Selangor, Malaysia.

Email: effendi@ukm.edu.my
References


