Vol 14, Issue 1, (2024) E-ISSN: 2222-6990

# ICCubeX: A Structured University Incubation Model to Accelerate the Lab-to-Market Process

Muhammad Arif Harun, Noor Azurati Ahmad, Norhayati Mohamed Noor, Mohamad Fitri Khamis, Nur Diyana Mohd Ruzmi, Nadia Hartini Mohd Adzmi, Asyakireen Samsudin, Salina Muhamad and Norlinda Ali

Innovation and Commercialisation Centre, Universiti Teknologi Malaysia, 81310 Johor Bahru, Johor, Malaysia

Corresponding Authors Email: azurati@utm.my

**To Link this Article:** http://dx.doi.org/10.6007/IJARBSS/v14-i1/20546 DOI:10.6007/IJARBSS/v14-i1/20546

Published Date: 15 January 2024

## **Abstract**

The paper delves into the ICCubeX incubator initiative to enrich the university's technology Commercialisation ecosystem. It focuses on cultivating high-quality techno-entrepreneurs, enhancing income generation through technology Commercialisation, and creating a favorable ecosystem for techno-entrepreneurs at Technovation Park. This study uses the narrative literature review method to answer the question, "Is the ICCubeX program good enough for start-ups compared to other regions?" The review result is then compared to the ICCubeX incubation program. Key findings reveal that an ideal incubation program should possess clear objectives and focus on specific industries, social innovation, and technology start-ups. Access to funding through investment, grants, or investor connections proves pivotal for start-up development. Workshops, mentorship, and training covering various entrepreneurial aspects are critical for sustained success. This study underscores the significance of tailored incubation facilities to create a conducive start-up environment. Leveraging university resources such as laboratories further bolsters product development. Moreover, the importance of policy support for start-up formation and longevity is highlighted. Continuous monitoring and activity tracking play a role in ensuring start-up sustainability. The paper culminates by emphasizing the adaptable nature of the incubation model across diverse disciplines and technological readiness levels, as gleaned from the literature review. The ICCubeX incubator initiative stands as a testament to the holistic and forward-looking approach that Universiti Teknologi Malaysia is undertaking to foster a thriving ecosystem for innovation and entrepreneurship.

Keywords: ICCubeX, Start-up, Incubation Program, Incubator, Spin-off

Vol. 14, No. 1, 2024, E-ISSN: 2222-6990 © 2024

## Introduction

The Universiti Teknologi Malaysia (UTM) has outlined EnVision 2025 as a guide for its community to achieve its mission and vision (Din et al., 2021). The Innovation & Commercialisation Centre (ICC) is responsible for creating several initiatives to achieve those agendas, such as several commercialized IPs from deep-/high-tech research projects facilitated and registered under UTM, developing the UTM Technovation Park ecosystem, and the amount of funding supporting teaching, learning and research activities related to University-Industry-Government-Community consortium.

The previous ICC UTM's management launched the Incubator Program. However, the position and space of the incubator were not attractive, and the program only provided rental space facilities without guidance for researchers. The management of ICC UTM has proposed several improvements to revitalize the program based on the study of weaknesses and threats faced by the SPRINTER incubator program introduced in 2017 (Indiran et al., 2017). The new program, the ICCubeX Incubation Program, will consider the need for incubator workspace in the current business environment. Therefore, the ICCubeX program was designed to achieve more structured activities in commercializing the university's intellectual properties and support in entrepreneurship training, pre-Commercialisation funding, and free workspace for ICCubeX incubates. Currently, no study compares ICCubeX to incubator programs in other countries. This study is very important to ascertain whether the program is a good enough for start-ups. This paper aims to give an insight into the conceptual idea of the ICCubeX program as a structured university incubation model to accelerate the lab-to-market process and compare it to other incubation models from other regions based on the literature review.

## The ICCubeX Incubation Program

ICCubeX is a new initiative that will integrate and enhance the technology Commercialisation ecosystem at UTM under ICC'S supervision. This initiative aims to create a more structured approach to cultivate self-efficacy and resilient techno-entrepreneurs, increase income generation through the Commercialisation of research-based technology by UTM researchers, and establish a conducive ecosystem for UTM techno-entrepreneurs at the Techonavation Park. Figure 1 shows the infographic of the ICCubeX Incubation Program that summarizes the program's agendas.

The ICCubeX Incubation Program consists of three stages: Novice, Competence, and Advance. The development and implementation planning of the ICCubex Program in stages is essential to foster innovation and entrepreneurial growth. This program was designed to support and nurture aspiring entrepreneurs, researchers, and start-ups within a structured framework.

The Novice stage's objective is to provide macro-level exposure regarding the importance of industry/market-driven research to ensure successful Commercialisation activities while emphasizing the responsibility of protecting UTM's intellectual property.

The Competence stage has two phases. Phase one is to develop successful technovative-based entrepreneurial skills. There is hands-on human capital development to transform a lecturer's mindset into an incubator participant, consisting of ten modules managed by ICC UTM. Phase two aims to strengthen the skills of technovative-based entrepreneurs and prepare them for the establishment of spin-off companies. There is hands-on human capital development to strengthen technopreneurship skills and to prepare them to start a business. This consists of ten modules.

Vol. 14, No. 1, 2024, E-ISSN: 2222-6990 © 2024

The Advance stage provides executive and corporate training to all academic staff involved in spin-off companies. The following essential elements in conducting business will be emphasized: directorial responsibilities, compliance with corporate governance practices, business advancement methods, understanding corporate finance, managing various business risks, and other elements for business development. There is hands-on human capital development to strengthen the skills of directors and executives in the field of excellent technopreneurship within their respective spin-off companies.

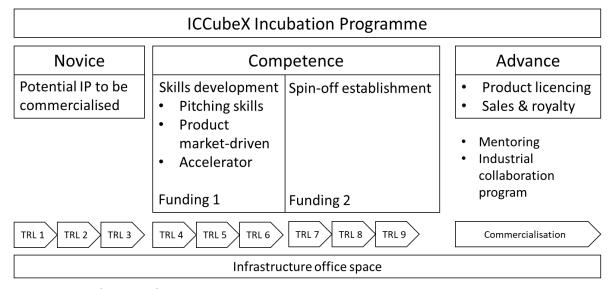


Figure 1. ICCubeX Incubation Programme

Practically, the ICCubeX program aims to guide incubatees with a structured stage to foster their journey toward Commercialisation. ICCubeX offers incubatees a seed fund, covering mentoring sessions from successful spin-off companies or start-up entrepreneurs in their Commercialisation products, subsidized spaces with complete facilities to run their business activities, and student involvement in developing a business model and plan. There is also legal advice throughout their journey in the ICCubeX circle. As a government-affiliated entity, ICC ensures its internal resources are fully aligned with the national vision and objectives to support incubatees.

## Methodology

This study uses the narrative literature review method to answer the question, "Is the ICCubeX program good enough for start-up compared to incubation programs in other regions?" The review was done by selecting literature on start-up incubation programs from the Google Scholar search. Most articles were selected from reputable publishers such as ScienceDirect, Springer, and Taylor & Francis to ensure the quality of the literature. The articles were reviewed based on five aspects: the number of case studies, country, incubation strategies, and incubation target. The findings are compared to the ICCubeX program to determine whether ICCubeX is better than other models discussed in the literature and if other models can be used to improve the ICCubeX program.

## **Results**

Table 1 shows fourteen articles were selected: six from Asia, five from Europe, four from North America, and one from Africa. Kohler (2016) studied the framework for understanding

Vol. 14, No. 1, 2024, E-ISSN: 2222-6990 © 2024

the design dimensions and identified common patterns for designing effective corporate accelerators. For this study, 40 managers of corporate accelerators and accelerator-affiliated start-up teams were interviewed. Corporate accelerators are connected to companies like Intel, Samsung, Orange, and Cisco. The results show that the design consideration for corporate accelerators is within four dimensions: Proposition (What), Process (How), People (Who), and Presence (Where). The manager has a clear objective for the start-up by considering: how to run the start-up, who is the customers and industry target, and how to position the start-up. Those design strategies are aligned with the development of the ICCubeX program. However, the corporate accelerator has more advantages in getting the early adopters because the corporations supporting the start-up will be the early adopters. More industrial collaboration is needed in the ICCubeX program to close the gap between the spin-off company or researcher and the industry.

van Rijnsoever (2020) conducted a study on 100 start-ups from Western Europe and North America, leading to a financial support network (FSN) in an entrepreneurial ecosystem. The findings offer fresh theoretical perspectives on how networks in entrepreneurial ecosystems and innovation systems grow and how incubators function as the middlemen in this procedure. The model has demonstrated that a sufficiently robust network among start-ups is the key to overcoming weak network failure in an FSN. Other than that, field building is also one of the most effective support systems, and it increases the mating chances between start-ups and VCs. However, the findings do not mention entrepreneurial training for managerial start-ups. Results show that the ICCubeX incubator program could be one of the successful entrepreneurial programs consisting of technology and start-up from the university level, internal pre-Commercialisation funding to increase the technology readiness level, entrepreneurial-based training, and the incubator or facilities to accommodate the start-ups.

Tang et al (2021) proposed that incubation policymakers should facilitate communications between market-oriented and traditional government-sponsored incubators, provide favorable conditions for traditional incubators to learn from market-oriented incubators, and assist them in developing appropriate strategies and complementary business models. In Malaysia, the government does not interfere in the incubator operation, and there is no related incubation policy, but UTM's start-ups follow the UTM spin-off company policy.

Munkongsujarit (2016) studied the problems and obstacles that impede successful business incubation in Thailand. The university's KPIs are not in line with the funding provided. Consequently, their business incubators were unable to concentrate on creating profitable companies. In the context of UTM, the KPIs set by the university are in line with the funds provided. UTM has allocated prototype and Commercialisation funds for implementing the ICCubeX incubator program.

Table 1
Summary of Literature on Start-up Incubation Program

References	Number of case	Nation	Incubation	Incubation target	Findings
	studies		strategies		
ICCubeX	5 incubatees, 38 spin-off companies	Malaysia	Structured stages Training Funding Technology Readiness Level- based Infrastructure University support	Commercialisatio n of university intellectual property	A new structured incubation program includes upskilling programs, funding, mentorship, and incubator spaces.
David-West, Umukoro, and Onuoha (2018)	196 incubators	Africa	Space Training/mentori ng Funding R&D	Addresses rising youth unemployment and develop home-grown solutions to Africa's peculiar developmental issues.	Despite acknowledging the importance of growth and sustainability of the incubation strategies, the effectiveness of incubators is very poor. ICCubeX is a far better program.
Kohler (2016)	40 managers	USA	Funding Corporate support, including space, training, and funding	The start-ups will solve the corporate needs.	The design consideration for the incubation program is similar to ICCubeX. However, the corporate accelerator participant has strong support from the corporate and has the corporate itself as the customer.
Nair and Blomquist (2019)	56 incubator managers/busine ss coaches and entrepreneurs, 9 Swedish business incubators.	Sweden	Early idea modification and stakeholder involvement. Business incubation - predictive (perceptions of scalability and temporal exit stages) and non-predictive (team focus, stakeholder involvement, and collaborative	Incubator managers/busine ss coaches and entrepreneurs	Early idea modification and early stakeholder involvement impact and constrain the precursors of growth, similar to early involvement in the potential start-up in the early stage of the ICCubeX program.

			platforms and		
			spaces)		
			strategies.	<u> </u>	
van Rijnsoever	100 startups	Western	Network among	Start-up	The model has
(2020)		Europe	start-up	Field	demonstrated
		and	Field	building/facilities	that a sufficiently
		North	building/facilities	VCs	robust network
		America	Network start-up		among start-ups
			with VC		is the key to
					overcoming weak network failure in
					an FSN. Other
					than that, field
					building is also
					one of the most
					effective support
					systems in
					increasing mating
					chances between
					start-ups and
					VCs. Compared to
					ICCubeX, the
					findings do not
					mention
					entrepreneurial
					training for
					managerial start-
					ups.
van Rijnsoever	935	North	Tangible and	Incubation	Start-up
and Eveleens	entrepreneurs	America	Intangible	program	entrepreneurs
(2021)		and	resources		with incubation
		Western			experience
		Western Europe			experience develop the
					experience develop the capability to
					experience develop the capability to value resources
					experience develop the capability to value resources that are
					experience develop the capability to value resources that are consistent with
					experience develop the capability to value resources that are consistent with VRIN
					experience develop the capability to value resources that are consistent with VRIN argumentation
					experience develop the capability to value resources that are consistent with VRIN argumentation more than non-
					experience develop the capability to value resources that are consistent with VRIN argumentation more than non- incubated start-
					experience develop the capability to value resources that are consistent with VRIN argumentation more than non- incubated start- up
					experience develop the capability to value resources that are consistent with VRIN argumentation more than non- incubated start- up entrepreneurs.
					experience develop the capability to value resources that are consistent with VRIN argumentation more than non- incubated start- up
					experience develop the capability to value resources that are consistent with VRIN argumentation more than non- incubated start- up entrepreneurs. Start-up
					experience develop the capability to value resources that are consistent with VRIN argumentation more than non- incubated start- up entrepreneurs. Start-up entrepreneurs
					experience develop the capability to value resources that are consistent with VRIN argumentation more than non- incubated start- up entrepreneurs. Start-up entrepreneurs with incubation
					experience develop the capability to value resources that are consistent with VRIN argumentation more than non- incubated start- up entrepreneurs. Start-up entrepreneurs with incubation experience value intangible resources
					experience develop the capability to value resources that are consistent with VRIN argumentation more than non- incubated start- up entrepreneurs. Start-up entrepreneurs with incubation experience value intangible resources (training &
					experience develop the capability to value resources that are consistent with VRIN argumentation more than non- incubated start- up entrepreneurs. Start-up entrepreneurs with incubation experience value intangible resources (training & coaching,
					experience develop the capability to value resources that are consistent with VRIN argumentation more than non- incubated start- up entrepreneurs. Start-up entrepreneurs with incubation experience value intangible resources (training & coaching, shareholder
					experience develop the capability to value resources that are consistent with VRIN argumentation more than non- incubated start- up entrepreneurs. Start-up entrepreneurs with incubation experience value intangible resources (training & coaching, shareholder involvement,
					experience develop the capability to value resources that are consistent with VRIN argumentation more than non- incubated start- up entrepreneurs. Start-up entrepreneurs with incubation experience value intangible resources (training & coaching, shareholder involvement, legitimacy) more
					experience develop the capability to value resources that are consistent with VRIN argumentation more than non- incubated start- up entrepreneurs. Start-up entrepreneurs with incubation experience value intangible resources (training & coaching, shareholder involvement,

	Т	ı	T		
Vaz, Teixeira, and de Carvalho (2022)	16 founders of technology-based start-ups	Portugal	Incubation factors that enhance or hinder their overall incubation	Entrepreneurs consider intangible resources and social and	Networks provided by incubators contribute to sustainable competitive advantages. These findings validate the ICCubeX model for tangible and intangible resources. Negative aspects of the incubation experience are mostly related to the non-regular
			experience.	relational aspects the most enriching dimensions of their incubation experiences and conclude with the services they consider more important.	periodicity of mentoring sessions, training events provided by external entities, and issues while using services provided by external incubators' partners. ICCubeX also provides good intangible resources.
Munkongsujar it (2016)	56 business incubators	Thailand	Programs and initiatives include the National Science and Technology Development Agency (NSTDA) (2002). University Business Incubator (UBI) supports the technology Commercialisatio n from both public and private universities in Thailand (2004). University as a mentor to new start-ups and shares the business network among the 56	To increase the number of start-up companies from 56 incubators and to increase each company's revenue.	Thailand's University Business Incubator faces obstacles that impede successful results. Five major obstacles faced by UBI are the KPIs for the number of start- up formations, budget constraints to run the incubator, lack of experienced and skilled staff, lack of entrepreneurial skill among the start-ups, and weak business

	T	1	T	T	
Wahyuni and	992 start-ups and	Indonesi	incubators in 9-region networks.  Provide resources	Offer programs	ecosystem in Thailand. Compared to the scenario in Malaysia, various agencies, such as MTDC, Mranti, Cradle, IRDA, and Teraju, provide funds for Commercialisatio n and start-ups that have direct engagement with ICC.
Noviaristanti (2022)	23 business incubators	a	and expertise to attract venture capital to invest in start-up companies.	that provide selected start-ups with funding, mentorship, resources, and access to networks	the majority of Indonesian business incubation programs lack the means, knowhow, and standing necessary to draw in venture capital.  Most services provided by business incubators in Indonesia were implemented in the ICCubex program and are continuously upgraded to fulfill the needs of each start-up and incubator participant.
Tritoasmoro, Ciptomulyono , Dhewanto, and Taufik (2022)	12 respondents, including start-up graduates from the incubation program, program managers, and mentors. 30 start-ups incubated at Bandung Techno Park for the 2014–2017 period.	Indonesi a	Adapting the lean start-up (LS) framework method prioritizes connectivity with potential customers from the beginning of product and business development.	University start- ups.	This study confirms that several LS incubation metrics significantly affect start-up sustainability after incubation. ICC UTM initiates the Innovation Business Engagement (IBE) Program to monitor the sustainability of

	1	ı	Г	Г	
					UTM's start-ups
					in terms of
					technology
					licensing and
					product
					Commercialisatio
					n.
Tang et al.	5 next-generation	China	Quadrant 1: low	Technology	The incubation
(2021)	TBIs are clustered		availability but	Business	policymakers
	in the		high absorption	Incubators (TBIs)	should facilitate
	Zhongguancun		of		communications
	region of Beijing,		entrepreneurial		between market-
	the 'Chinese		resources, aims to		oriented and
	Silicon Valley.'		provide venture		traditional
			tenants with very		government-
			limited types of		sponsored
			entrepreneurial		incubators,
			resources but		provide favorable
			focuses on fully		conditions for
			assisting them in		traditional
			absorbing		incubators to learn from
			entrepreneurial		
			resources.  Quadrant 2: High		market-oriented incubators, and
			availability and		assist them in
			absorption of		developing
			entrepreneurial		appropriate
			resources, aim to		strategies and
			provide venture		complementary
			tenants with a		business models.
			wide range of		
			entrepreneurial		In Malaysia, the
			resources and		government does
			assist them in		not interfere in
			absorbing them		the incubator
			in-depth.		operation, and
			Quadrant 3: Low		there is no
			availability and		related
			low absorption of		incubation policy.
			entrepreneurial		Still, there is
			resources, aims to		'Prosedur
			provide as many		Penubuhan
			venture tenants		Syarikat Hiliran
			as possible		UTM' as a
			essential types of		guideline for
			entrepreneurial		UTM's start-ups.
			resources as		
			possible and as		
			many essential		
			types of		
			entrepreneurial		
			resources.		
			Quadrant 4: High		
			availability and		
			low absorption of		
			entrepreneurial		
			resources, aims to		

	1		1	T	
Bandera and	The study	USA	provide venture tenants with multiple entrepreneurial resources but cares little about their entrepreneurial resources' absorption. Leverage the	To create an	Start-ups need to
Thomas (2017)	analyzes data from the Kauffman Firm Survey (KFS) and County Business Patterns (CBP) datasets.	USA	Leverage the available social capital. Engage in collaborations.	To create an environment fostering social capital and collaboration among start-ups, established companies, universities, and other stakeholders. The incubator aims to facilitate interactions and relationships that allow start-ups to leverage social capital, including resources like information, knowledge, and connections.	actively collaborate and effectively utilize the available social capital to improve their chances of survival and success. ICCubeX program provides a more comprehensive and structured approach, offering a complete journey from novice researchers to successful technopreneurs, encompassing social capital, technical skills, business acumen, and sustainable entrepreneurial practices.
Pauwels, Clarysse, Wright, and Van Hove (2016)	13 accelerators	Europe	Methods to accelerate and support the creation of successful entrepreneurial companies:  1. Program package (mentoring services, training program, counseling services, demo day/ investor day, location services, and investment opportunities).	As a new incubation model, the accelerator program is targeted to provide support and bring positive advancements to start-ups to improve the probability of survival and accelerate their development and growth journey.	The research has identified the accelerator model's key design parameters consisting of five accelerator design elements and three accelerator design themes (ecosystem builder, deal-flow maker, welfare stimulator) In this program package, ICC fund recipients will

		ı	T	T	
			2. Strategic focus		automatically be
			(accelerators'		incubated in the
			strategic choices		ICCubeX Program
			regarding the		and offered a
			industry, sector,		series of free
			and geographical		entrepreneurship
			focus).		training and
			3. Selection		subsidized
			process (online		complementary
			open call, the		incubation rooms
			team as a primary		with shared
			selection		facilities for a
			criterion, use of		certain period.
			externals for		
			screening -		
			selection		
			committee		
			comprises		
			mentors,		
			investors, and		
			alumni to help		
			shortlist		
			companies in its		
			program).		
			4. Funding		
			structure		
			(investor funding,		
			corporate		
			funding, public		
			funding, and		
			alternative		
			revenue). 5. Alumni relation		
			(alumni network,		
			post-program		
Hommort of	60 Information	China	support). Sufficient	To complement	The authors
Hemmert et al. (2019)	60 Information technology start-	China, Japan,	availability of	To complement and help weak	The authors identified various
al. (2013)		and	government	start-ups.	common features
	ups	South	funding at a city	More targeted	of
		Korea	level, such as	support programs	entrepreneurial
		Korea	venture capital	for high-potential	ecosystems,
			funds and angel	start-ups.	including the size
			investors.	start aps.	and type of
			Policymakers to		aggregations, the
			design more		size and
			targeted support		characteristics of
			programs.		networks, and
			Support services		the nature of
			and communities		government
			well support		support policies.
			Chongqing's start-		UTM has a
			up entrepreneurs.		guideline for
					UTM's start-ups
					and spin-off
					companies.
<u></u>		1	ı	ı	- p

Vol. 14, No. 1, 2024, E-ISSN: 2222-6990 © 2024

Nicholls-	400 companies	Canada	Identity-	To change the	Additional
Nixon,	under DMZ		Legitimacy-Life	research	resources
Valliere,	(university-based		Cycle (ILLC) model	conversation	progress through
Gedeon, and	incubator-UBI)		provides a useful	from past static	distinct stages in
Wise (2021)	,		theoretical lens	accounts of what	the ILLC model,
,			for explaining	is being done by	and the
			how resource	UBIs to a more	legitimacy
			providers in the	explanatory and	requirements of
			local university	theoretically	key resource
			and city/region	based account of	providers drive
			ecosystem shape	why and how UBI	change in the
			the evolution of a	activities change	UBI's identity and
			UBI.	over time.	attributes as it
					progresses
					through these
					stages.
					ICC UTM initiates
					the IBE Program
					to monitor the
					sustainability of
					UTM's start-ups
					in terms of
					technology
					licensing and
					product
					Commercialisatio
					n.

In Thailand, the business incubation conducted under UBI is understaffed and lacks key skills. Most staff members are new to business incubation. Consequently, the incubator program cannot be carried out well, and the high staff turnover rate makes it difficult for the business incubator to sustain its objectives. ICC, which runs the ICCubeX program, has 31 staff (in 2023) who are also exposed to the turnover risk due to the university's requirements and direction. Although the level of staff achievement at ICC is slightly above par, long-term training is needed to ensure that the staff's knowledge and skills can support the effectiveness of the incubator program.

Incubation can contribute and create value in developing ventures from multiple resources and providing specialized support for start-up entrepreneurs. Vaz et al (2022) explained the most enriching dimensions of their incubation experiences are intangible resources and social and relational aspects, which are more important. The study also reveals negative aspects of the incubation experience, mostly related to the irregular period of mentoring sessions, training events provided by external entities, and issues while using services provided by external incubator partners. Even though incubation experience lowers the valuation of tangible resources incubators offer to execute a potential prototype or product (van Rijnsoever & Eveleens, 2021), incubatees need seed funding to develop the prototype. The ICCubeX incubator program, based on TRL, provides several seed funds to help them upgrade to another technology level to be a market-ready product. The funds support prototype development, product or technology showcasing in Technovation Park, industry alliance, and product Commercialisation. In addition, incubatees will be offered a complete package with

Vol. 14, No. 1, 2024, E-ISSN: 2222-6990 © 2024

the sharing facilities to ensure they are well-equipped with a conducive business environment in their Commercialisation journey.

Tangible and intangible resources are important to new start-up entrepreneurs. van Rijnsoever and Eveleens (2021) used tangible (physical space and financial capital) and intangible (business knowledge, legitimacy, and network) resources as a basis for their study. Meanwhile, sustainable competitive advantages must be valuable, rare, inimitable, and non-substitutable (VRIN). Findings from this study also show that start-up entrepreneurs with incubation experience value intangible resources more than their non-incubated peers, and networks provided by incubators contribute to sustainable competitive advantages. Entrepreneurs consider intangible resources and social and relational aspects the most enriching dimensions of their incubation experiences and conclude with the services they consider more important.

Additionally, intangible aspects, such as social capital, are important (Bandera & Thomas, 2017). It describes how social networks, relationships, and interactions within an incubator environment can influence the success and growth of start-ups. The research also highlights that access to valuable resources, mentorship, knowledge sharing, and collaboration facilitated by social capital can greatly impact the development and outcomes of start-ups within an incubator setting. In addition to receiving ICC funds, ICCubeXs' incubators gain business knowledge and other upskilling from subsidized training given by novice researchers to successful technopreneurs, legal advice, and the opportunity to widen their network through exhibitions, pre-Commercialisation or Commercialisation funders.

Wahyuni and Noviaristanti (2022) found that 88.40% of the 992 start-ups in Indonesia favor independent models because they are more adaptable and self-sufficient. Already established companies founded 5.24% of start-ups. Only 6.35% of start-ups were founded and nurtured via business incubators. This data suggests that most Indonesian business incubation programs lack the means, know-how, and standing to draw in venture capital. Due to a lack of talent among the staff and inappropriate processes for fund management, a business incubator was less effective, which pushed entrepreneurs to launch their businesses independently. The product development stages were conducted at the research level with at least TRL 3 before it was evaluated for the ICCubeX incubator program. Most services provided by business incubators in Indonesia are implemented in the ICCubex incubator program and are continuously upgraded to fulfill the needs of each start-up and incubator participant. The ICCubeX program lacks product development experts to guide the start-ups even though funding for prototyping activities has been allocated. However, ICCubex should utilize the wide range of lab services available at the university to overcome this problem. Therefore, there were no requirements to have lab services in the business incubator. This approach will increase the lab utilization hours and generate income to sustain the lab operation.

Tritoasmoro et al (2022) studied the effect of business incubation metrics based on the LS framework adaptation on start-up survival after 30 start-ups incubation at Bandung Techno Park during the 2014–2017 period. They analyzed the obstacles in implementing the LS framework. They identified the start-up incubation metric components that affect a start-up's post-incubation survival. They found that incubation metrics that positively affect a start-up's post-incubation survival are related to its ability to determine appropriate problem-solving hypotheses, find early adopters, and pivot as needed. Compared to the ICCUBEX program, no specific method or framework is implemented for the graduated participants' sustainability. However, ICC UTM has initiated the IBE program to monitor the sustainability of UTM's start-

Vol. 14, No. 1, 2024, E-ISSN: 2222-6990 © 2024

ups regarding technology licensing and product Commercialisation. Besides, the engagement also discusses the issues, challenges, and opportunities faced by UTM's start-ups and the reminder on rules and regulations for operating the start-ups in public universities.

Nicholls-Nixon et al (2021) studied 400 companies under DMZ, one of the reputable UBIs in Canada, aimed at understanding the forces that explain why and how UBIs change over time. The study uses the ILLC model (Fisher, Kotha, and Lahiri. 2016), to explain how the pursuit of resources and organizational legitimacy shapes the development of UBIs together with the key strategic and operational dimensions. The research highlighted the dynamic interrelationship between UBI, members of the university, and the city ecosystem driven by the UBI's increasing need for resource access to support its development and growth. However, the ILLC model does not consider the differences in resource providers' power or the politics involved in managing relationships across various stakeholder groups. Meanwhile, in the context of ICCubeX, the key strategic and operational functions strongly depend on the sustainability of the resource provider, especially from government funds and the political situational involved in granting the funds to the researchers and the infrastructure built to improve the Commercialisation ecosystem.

Hemmert et al (2019) found that in oriental countries like Japan, China, and South Korea, the entrepreneurial ecosystems rely heavily on government funding at the city level to assist new and weak start-ups. The Silicon Valley start-ups are heavily dependent on private and venture capital funding. In addition, government policies have assisted many high-potential start-ups in supporting programs for innovation and Commercialisation. In line with the ICCubeX incubation program, UTM has developed the UTM Spin-Off company Establishment Procedure as a guideline for researchers to increase product and service Commercialisation from UTM to the strategic level based on the laws outlined.

## Discussion

Overall, the ICCubeX incubation program is close to the ideal practice of an incubation program based on comparing it to incubation programs in other countries. An ideal incubation program should have clear objectives and focus (Kohler, 2016). The program should have well-defined goals, whether fostering specific industries, promoting social innovation, or supporting technology start-ups. More funding opportunities should be provided, whether through seed investment, grants, or connections to investors, because it is crucial for start-ups' development (Klaasa & Thawesaengskulthai, 2018; Munkongsujarit, 2016; van Rijnsoever, 2020; van Rijnsoever & Eveleens, 2021; Wahyuni & Noviaristanti, 2022). Regular workshops, training, and mentorship should cover essential aspects of entrepreneurship, from business planning to how to sustain the business (Klaasa & Thawesaengskulthai, 2018; Munkongsujarit, 2016; van Rijnsoever, 2020; van Rijnsoever & Eveleens, 2021; Vaz et al., 2022; Wahyuni & Noviaristanti, 2022).

Other than that, incubation facilities are needed to support start-ups and provide a conducive environment that offers a range of resources and services to help start-ups succeed (Klaasa & Thawesaengskulthai, 2018; van Rijnsoever, 2020; van Rijnsoever & Eveleens, 2021; Wahyuni & Noviaristanti, 2022). As for start-ups from a university, the product development should use the university's facilities, such as laboratories and workspaces. Furthermore, policymakers should promote start-up formation and sustainability to ensure the start-up can grow successfully (Tang et al., 2021). Monitoring activity is needed to ensure the sustainability

Vol. 14, No. 1, 2024, E-ISSN: 2222-6990 © 2024

of the start-up and create self-efficacy and resilient technopreneurs (Nicholls-Nixon et al., 2021; Tritoasmoro et al., 2022).

Another novelty of the ICCubeX incubation program is the TRL-based stages, which are used to monitor a start-up's progress and development. Providing training and funding can also be based on TRL. As TRL increases, more advanced training and funding will be provided.

## Conclusion

The ICCubeX incubation program represents a significant stride towards expediting the lab-to-market process for innovative technologies and research outputs. By offering a comprehensive framework encompassing mentorship, resources, networking, and tailored support, this incubation model addresses the multifaceted challenges that often hinder the seamless transition of research outcomes into the market. The paper has shed light on the vital components of the incubation model, emphasizing its adaptability to diverse disciplines, technology readiness levels, and entrepreneurial aspirations based on the literature review from other countries. The journey from laboratory to market breakthroughs is intricate. Still, with a structured incubation model, it becomes a journey of promise and potential, where innovation finds its path to changing lives and shaping industries.

## Acknowledgments

Authors would like to thank Universiti Teknologi Malaysia for supporting the execution of the ICCubeX incubation program in the Innovation and Commercialisation Center, Technovation Park.

## References

- Bandera, C., & Thomas, E. (2017). Start-up incubators and the role of social capital. Paper presented at the 2017 IEEE Technology & Engineering Management Conference (TEMSCON).
- David-West, O., Umukoro, I. O., & Onuoha, R. O. (2018). Platforms in Sub-Saharan Africa: start-up models and the role of business incubation. *Journal of Intellectual Capital*, 19(3), 581-616.
- Din, M. F. M., Omar, W., Taib, S., Sarip, S., & Krishnan, S. (2021). Humanizing the Localizing Sustainable Development Goals (SDGs) in Education and Research at Higher Education Institutions (HEIs). *Journal of Sustainability Perspectives*, 1, 453-460.
- Fisher, G., Kotha, S., & Lahiri, A. (2016). Changing with the times: An integrated view of identity, legitimacy, and new venture life cycles. *Academy of Management Review*, 41(3), 383-409.
- Hemmert, M., Cross, A. R., Cheng, Y., Kim, J.-J., Kohlbacher, F., Kotosaka, M., . . . Zheng, L. J. (2019). The distinctiveness and diversity of entrepreneurial ecosystems in China, Japan, and South Korea: an exploratory analysis. *Asian Business & Management*, 18, 211-247.
- Indiran, L., Khalifah, Z., Ismail, K., Rasli, A., & Jamil, A. A. (2017). Case Study: The influence of Intellectual Capital of UTM Sprinter Incubator Centre (UTMSprinterTM), Universiti Teknologi Malaysia, Malaysia. *Innovative Youth Incubator Awards*, 29-52.
- Klaasa, P., & Thawesaengskulthai, N. (2018). Incubation framework for a new start-up: A case study in Thailand. *IEOM Society International*.
- Kohler, T. (2016). Corporate accelerators: Building bridges between corporations and start-ups. *Business horizons*, *59*(3), 347-357.

- Munkongsujarit, S. (2016). Business incubation model for start-up company and SME in developing economy: A case of Thailand. Paper presented at the 2016 Portland International Conference on Management of Engineering and Technology (PICMET).
- Nair, S., & Blomquist, T. (2019). Failure prevention and management in business incubation: practices towards a scalable business model. *Technology Analysis & Strategic Management*, 31(3), 266-278.
- Nicholls-Nixon, C. L., Valliere, D., Gedeon, S. A., & Wise, S. (2021). Entrepreneurial ecosystems and the lifecycle of university business incubators: An integrative case study. *International entrepreneurship and management journal*, *17*, 809-837.
- Pauwels, C., Clarysse, B., Wright, M., & Van Hove, J. (2016). Understanding a new generation incubation model: The accelerator. *Technovation*, *50*, 13-24.
- Tang, M., Walsh, G. S., Li, C., & Baskaran, A. (2021). Exploring technology business incubators and their business incubation models: case studies from China. *The Journal of Technology Transfer*, 46, 90-116.
- Tritoasmoro, I. I., Ciptomulyono, U., Dhewanto, W., & Taufik, T. A. (2022). Determinant factors of lean start-up-based incubation metrics on post-incubation start-up viability: case-based study. *Journal of Science and Technology Policy Management*.
- van Rijnsoever, F. J. (2020). Meeting, mating, and intermediating: How incubators can overcome weak network problems in entrepreneurial ecosystems. *Research policy*, 49(1), 103884.
- van Rijnsoever, F. J., & Eveleens, C. P. (2021). Money Don't matter? How incubation experience affects start-up entrepreneurs' resource valuation. *Technovation*, 106, 102294.
- Vaz, R., Teixeira, S. F., & de Carvalho, J. V. (2022). Comfortable but Not Brilliant: Exploring the Incubation Experience of Founders of Technology-Based Start-ups. *Sustainability*, 14(23), 15864.
- Wahyuni, A. I., & Noviaristanti, S. (2022). Start-up characteristics and the role of business incubators in Indonesia. *Indonesian Journal of Business and Entrepreneurship (IJBE)*, 8(2), 251-251.