

Fostering Sustainable Settlers' Income at Felda Bukit Tajau: Harnessing Industry 4.0 in Oil Palm Plantation

Ahmad Zaid Zakaria, Adriana Mohd Rizal

Azman Hashim International Business School, Universiti Teknologi Malaysia, Malaysia

Email: ahmadzaid@graduate.utm.my

Corresponding Author Email: adriana.kl@utm.my

To Link this Article: <http://dx.doi.org/10.6007/IJARBSS/v14-i10/23344> DOI:10.6007/IJARBSS/v14-i10/23344

Published Date: 19 October 2024

Abstract

Malaysian agricultural sectors especially in palm oil industry have encountered massive challenges due to recent global climate and Covid-19 pandemic. This sector has been facing raging phases yet still managed to be a significant sector in Malaysia. FELDA recognized as the front-runner in Malaysia's with its unique method in managing its own plantation and settlers' plantation. Meanwhile, Felda Plantation Management Sdn Bhd (FPMSB) is the wholly owned subsidiary of FELDA acting as the plantation operator has served significantly in ensuring the management, the income and yield of oil palm plantations are at the highest quality. This study highlight varies difficulty occurred such as climate change, labour shortage, border closure, inadequate raw materials, low yield, reschedule or delay delivery of agricultural inputs, these has caused inconsistency in settler's monthly income deduction (cost) hence leads to inconsistency in the FELDA and settler's income. This paper emphasizes the need of incorporating technology as part of robust strategies in harnessing Industry 4.0 in oil palm plantation through implementation of mechanization and Global Positioning System (GPS) Tracking in harvesting operation in Felda Bukit Tajau and indirectly promotes settlers' income sustainability. For future research, it is advised to strengthen by expanding both quantitative and qualitative studies to have precise and clear views before providing alternatives to help enhance plantation management, establishing sustainable income for all stakeholders. These steps are crucial to promote holistic advancement in the efficacy of harnessing Industry 4.0 in oil palm plantation through implementation of mechanization and GPS Tracking in harvesting operation.

Keywords: FELDA, Palm Oil, Fresh Fruits Bunch, Global Positioning System, Industry 4.0, Sustainability

Introduction

Malaysia has notably benefited greatly from the palm oil business and known as among largest palm oil producer and exporter after Indonesia. The agriculture sector in Malaysia,

specifically palm oil, provides roughly 37.9% of the country's GDP (GDP DOSM, 2019). Mohamad et al (2014) and Wade (2020), reported that Malaysia's global agricultural trade reached \$59.4 billion in 2021, with exports of \$36.1 billion and imports of \$23.3 billion despite facing enormous obstacles. Undeniably, palm oil has been called "a miracle ingredient in everything" (Tullis 2019). Hence, Malaysia economic transformation program through agriculture sector, oil palm business related was able to play a vital role in the development of modern Malaysia economy. This sector continues to prove itself to be dynamic and sustainable in terms of contribution to the Gross Domestic Products (GDP), employment and export earnings, as well as providing higher living standards for the rural population (Barau & Said, 2016).

FELDA and settlers owned large agricultural lands and has appointed Felda Plantation Management Sdn. Bhd. (FPMSB) as plantation operator to manage it. The appointment was aimed to ensure the plantations management at the best and highest quality and directly improve the yield and then raise FELDA and settlers' monthly income. This initiative is also as part to reduce the income gap between urban and rural areas (FELDA,2016). To improve productivity and competitiveness of agriculture sector, farmers are encouraged to fully utilize modern technologies in the plantation. At present, there are currently a significant number of FELDA households with low income (Government of Malaysia, 2019). This could be due to a combination of unproductive plantation activities, commodity market volatility, a lack of reform strategies, high debt, and a variety of other issues related to relying on labour-intensive methods of managing plantations, which have resulted in inconsistency in the settler's monthly income deduction, resulting in inconsistency in the FELDA and settler's income.

Furthermore, the increased cost of plantation also affected by various factor such as higher fertilizer cost, pesticides cost and insufficient plantation workers (Nikkei Market Report, 2022). This situation has caused FPMSB battling to cope to an acute workforce shortage caused by the Covid-19 pandemic, as well as significantly increased recruitment expenses, as they respond to charges of forced labour. Besides that, Malaysia's Government decision to raise minimum wages beginning in January 2022 has also increased production costs for palm oil operators including FPMSB, who normally rely on labour-intensive methods to harvest fresh fruit bunches.

In this context, adoption of industrial revolution 4.0 (IR4.0) technology by FELDA and settlers in the oil palm plantation could offer many benefits, especially in minimizing the production costs and improving the quality of products (Mat Lazim, Mat Nawi N, Masroon MH, et al., 2020). As for Settlers of Felda Bukit Tajau, like those in other FELDA schemes, are individuals or families who were resettled as part of the government's initiative to develop rural areas and reduce poverty.

They primarily earn a living through agricultural activities, specifically by cultivating and managing oil palm plantations. Over the years, some settlers may be getting older, and some also engage in additional activities like shop keeping or take up employment outside the settlement to supplement their income. This diversified approach to income generation reflects the evolving economic landscape and opportunities in rural Malaysia. For those who stay in the scheme, their plantation being managed by FELDA through its plantation arm and

its wholly owned subsidiary namely Felda Plantation Management Sdn Bhd (FPMSB). As a managing agent, FPMSB responsible to manage the plantation as main source of income for the settlers. To provide a sustainable income for them, FPMSB must evolve to engage in technology IR 4.0 in the plantation.

Literature Review

The Need of Using Technology in Oil Palm Industry

As most businesses commercialise new ideas and technology through their revenue model. Income model innovation with technology is widely identified as a critical component for achieving higher social and environmental sustainability in the industrial system, including the oil palm industry and agriculture sector (e.g., Lüdeke-Freund, 2010). The palm oil industry has expanded, most the industry players use a wide range of technology, including planting supplies, field machinery, fertilizers, and industrial equipment. Technology is the consequence of man's creativity, allowing and simplifying his actions (SENAWI, 2019; A, 2018). Scholars agree technology cannot be separated from everyday life as it plays a major influence into the daily routine. Technology comprises a wide range of features, including machines, innovations, and all the modifications (et al., 2022; A, 2018). Currently, oil Palm Plantation managers and plantation operators are now permitting modernity through technology advancement (Abdul-Hamid et al., 2021). Not only that, the industry players also are eagerly adopting technologies as part of reshaping the plantation operation by promoting and incorporating the idea of a digital plantation.

Mechanization

Economic development and production of palm oil yield involved by multi-phases series of activities which influenced greatly by the provision infrastructure and transport or mechanization services (et al., 2022). Although, improvement of the productivity and quality of oil palm in operation is one of the toughest challenges for the oil palm operators. Yet, by incorporating technology into oil palm operating it will significantly provide betterment in term of quality, productivity, and incomes for the settlers. The palm oil business is critical to the country's economy and has experienced continuous growth. Its progress has benefited from research input over the years, and the results of such research have been enjoyed by industrial players through technology transfer. Various scholars defined mechanization as the use of mechanization tools/ machinery to replace humans or animals' energy implementation of plantation operations (Abdul-Hamid et al., 2021; Zahid, 2018). In this research, Felda Bukit Tajau was introduced to mechanization for harvesting activities to improve efficiency, cost reduction, as to promote stability income for settlers.

Harvesting through Mechanization

Harvesting is an important process in oil palm plantation especially the main objective is to get fresh fruit bunches (FFB) with excellent oil content and quality and can get the maximum profit. The worker need mechanization to assist in collection of oil palm bunches (Zahid, 2018). Therefore, through mechanization the need of extensive manual labour could be reduce indirectly lower labour costs. Over time the investment in mechanization should lead to overall cost savings in the harvesting process. On top of that, mechanization harvesting could lead to more consistent and potentially better crop process. Improved harvesting and timeliness in harvesting could results in higher yields.

In addition, setting up mechanization could lead to a significant decrease in the time required to harvest crops. The volume of crops harvested in each period could increase due to improved efficiency through mechanization. Mechanization may reduce the need for extensive manual labour costs. As well as labour costs, the mechanization may reduce the need for extensive manual labour, leading to lower labour costs. A common fallacy is that mechanization is all about reducing labour dependency (Abd. Rahim. Shuib, 2010). Eventually, the investment in mechanization should lead to overall cost savings in the harvesting process.

Additionally, mechanized harvesting can result in more consistent and potentially higher crop quality where the productivity is highly dependent on cultivation level, plantation geography, and operator skills. (Jelani, 2008). As oil palms continue to mature, their yield increases and they generally reach peak production between their 7th to 18th years of growth (Muhamad, 2018). Hence, by using mechanization, it may improve efficiency as well as timeliness in harvesting could result in higher yields.

Global Positioning System (GPS) Tracker

Nowadays, the combination of GPS and GIS turn out to be as valuable tool in managing the plantation operation. GPS and GIS serve as data storage where all the data collected can be handled, manipulated, analysed, and interpreted with more flexibility. These technologies were welcomed by plantation management, as a dependable basis on which to make decisions as Methods are practical, straightforward, and cost-effective, appropriate, feasible and effectively utilized in the plantation operation (Nordiana et al., 2008). Global Positioning System or famously known as GPS, is a tracker device used to monitor and track the whereabouts of a person or a certain object. It can install the device in your vehicle to prevent any risk or crime. The location and whereabouts can easily be known through a mobile phone or laptop that connected to this GPS device. By installing GPS tracking technology into harvesting machinery is to enhance operational efficiency, reduce costs, and improve yield management. GPS tracking capable of collect and analyse data regarding operational efficiency, resource utilization, as well as enables precise navigation and operation of mechanized equipment, leading to more efficient harvesting. It can improve management of resources like fuel, and labour due to precise tracking and deployment. Consequently, management system technology such as GPS provides an important tool for the management of plantations (Mohamad Khairil Mohamad Razi, 2011).

Enhanced Operational Efficiency and Cost Reduction

GPS tracking enables precise navigation and operation of mechanized equipment, leading to more efficient harvesting. Increasing machine productivity can be achieved through optimizing effective field capacity (Hanna, 2001). The GPS can have optimized resource utilization and improved management of resources like fuel, machinery, and labour due to precise tracking and deployment. By using the GPS technology, it eventually increases operational field efficiency of farm machinery as well as improve governmental farm machinery system. Precision agriculture mapping enables farmers to optimize resource utilization by applying fertilizers, pesticides, and water precisely where they are needed. These can potentially reduce waste, save costs, and minimizes environmental impact. The purpose of using GPS tracker is to link farm machinery with operating station electronically by GPS tracking system. By doing so, it leads to decrease labour hours, fuel consumption, lubrication, and spare part cost for machinery. Plantation machinery cost is an important

factor which reaches about 20% to 30% of total agriculture costs (Benchmark, 2009). Using a GPS tracking system is to determine machine tracks in the field, field size, shape, topography, row length, and row end turning space which contribute on decrease actual time consumption. Beyond that, it can reduce operational costs and efficiency gains from GPS tracking can lead to a decrease in fuel consumption and other operational expenses. Also, improved budget allocation is one of major thing using GPS tracking system. The better data from GPS tracking aids in more accurate budgeting and resource allocation.

Moreover, installation GPS tracker into plantation machinery/mechanization possibly optimize the yields performance. GPS technology allows for detailed accurate mapping of yields, helping identify problems and areas for improvement. The ability to pinpoint areas demanding specific attention, such as fertilization or pest control, based on GPS data will enable to identify which areas with high or low productivity within their fields. Furthermore, GPS tracking enables real-time data collection on crop health, growth stages, and yield potential. This can detect problems early on, allowing for timely interventions.

Sustainable Agribusiness

Porter and Kramer (2011), indicated that sustainable business strategies established and implemented within the context of a sustainable organisational culture assist organisations in connecting their success to the well-being of the communities they serve (Natalie, 2019). Paying attention to environmental, social, and governance (ESG) concerns is becoming more important for the sustainability of all firms across all industries (Schaltegger et al., 2012). Simply expressed, sustainability is a business strategy for producing long-term value by considering how an organisation works in its ecological, social, and economic contexts. The concept behind sustainability is that establishing such measures promotes firm lifespan. Companies are recognising the need to act on sustainability as corporate responsibility requirements rise and transparency becomes more widespread.

Discussion

The literature contains multiple topics that contribute to the essential principles of harnessing industry 4.0 in oil palm plantation. It clearly shows that there is a need for intervention of technology into oil palm plantation operation to be applied which is sustainable, profitable, and independent as part of mechanism to increase and improve the profit and performance especially for those business related to the oil palm industry and agriculture sector. Hence, through this research, to improve productivities and competitiveness of agriculture sector, farmers or the settlers are encouraged to fully utilize modern technologies in the plantation.

In this context, adoption of industrial revolution 4.0 (IR4.0) technology by FELDA and settlers in the oil palm plantation could offer many benefits, especially in minimizing the production costs and improving the quality of products. Not only that, by adopting technology through combination mechanization, GPS and GIS provide value added to the current system of managing plantation operation as it promotes sustainability in the long run while offer higher productivity and quality.

Nonetheless, despite the clear benefits, the transition to mechanization and GPS technology also faced initial resistance. Convincing settlers about the long-term benefits of these technologies required extensive discussions and demonstrations. This highlights the

importance of stakeholder engagement and the need for clear communication strategies to overcome resistance to change. Additionally, to ensure the successfulness, the transition to mechanization and GPS technology require comprehensive training programs for both workers and settlers which demands continuous effort. Besides, ensuring proficiency in operating new technologies and maintaining equipment posed challenges, emphasizing the need for ongoing support and education.

Conclusion and Future Studies

Harnessing industrial revolution 4.0 (IR4.0) technology by FELDA and settlers in the oil palm plantation could offer many benefits, especially in minimizing the production costs and improving the quality of products. As for Settlers of Felda Bukit Tajau, like those in other FELDA schemes, are individuals or families who were resettled as part of the government's initiative to develop rural areas and reduce poverty. Nevertheless, beyond the technological aspects, the future studies underscored the need for a holistic approach that considers economic, social, and environmental dimensions. This includes addressing the economic viability of new technologies, their social acceptance, and their impact on sustainable agricultural practices.

In addition, it is advised to strengthen by expanding both quantitative and qualitative studies to have precise and clear views before providing alternatives to help enhance plantation management, establishing sustainable income for all stakeholders. These steps are crucial to promote holistic advancement in the efficacy of harnessing Industry 4.0 in oil palm plantation through implementation of mechanization and GPS Tracking in harvesting operation.

References

- Abdul-Hamid, A.-Q., Ali, M. H., Osman, L. H., & Tseng, M.-L. (2021). The drivers of industry 4.0 in a circular economy: The palm oil industry in Malaysia. *Journal of Cleaner Production*, 324, 129216. <https://doi.org/10.1016/j.jclepro.2021.129216>
- Ahmad, A. R., Nasir, A. S., Soon, N. K., Isa, K., & Yusoff, R. M. (2018). Adoption of integrated farming system of cattle and oil palm plantation in Malaysia. *Advanced Science Letters*, 24(4), 2281–2283. <https://doi.org/10.1166/asl.2018.10935>
- Alam, A. F., Er, A. C., & Begum, H. (2015). Malaysian oil palm industry: Prospect and problem. *Journal of Food, Agriculture & Environment*, 13(2), 143-148.
- Ayompe, L. M., Schaafsma, M., & Egoh, B. N. (2021). Towards sustainable palm oil production: The positive and negative impacts on ecosystem services and human wellbeing. *Journal of Cleaner Production*, 278, 123914. <https://doi.org/10.1016/j.jclepro.2020.123914>
- Barau, A. S., & Said, I. (2016). From goodwill to good deals: Felda Land Resettlement Scheme and the ascendancy of the landless poor in Malaysia. *Land Use Policy*, 54, 423–431. <https://doi.org/10.1016/j.landusepol.2016.03.009>
- Bryman, A., & Bell, E. (2015). *Business research methods*. Oxford University Press.
- Burton, T. T. (2016). *Global kata: Success through the Lean Business System Reference Model*. McGraw-Hill Education.
- Chong, K. L., Kanniah, K. D., Pohl, C., & Tan, K. P. (2017). A review of remote sensing applications for Oil Palm Studies. *Geo-Spatial Information Science*, 20(2), 184–200. <https://doi.org/10.1080/10095020.2017.1337317>
- Dawadi, S. (2020). *Thematic Analysis Approach: A Step by Step Guide for ELT Research*

- Practitioners. *Journal of NELTA*, 25(1–2), 62–71. <https://doi.org/10.3126/nelta.v25i1-2.49731>
- Dhanaraju, M., Chenniappan, P., Ramalingam, K., Pazhanivelan, S., & Kaliaperumal, R. (2022). Smart farming: Internet of things (iot)-based sustainable agriculture. *Agriculture*, 12(10), 1745. <https://doi.org/10.3390/agriculture12101745>
- Geissdoerfer, M., Savaget, P., Bocken, N. M. P., & Hultink, E. J. (2017). The circular economy – a new sustainability paradigm? *Journal of Cleaner Production*, 143, 757–768. <https://doi.org/10.1016/j.jclepro.2016.12.048>
- Government of Malaysia (2019). *Kertas Putih ke arah Kelestarian Lembaga Kemajuan Tanah Persekutuan (FELDA)*. Kuala Lumpur: Government of Malaysia.
- Maluin, F. N., Hussein, M. Z., & Idris, A. S. (2020). An overview of the oil palm industry: Challenges and some emerging opportunities for nanotechnology development. *Agronomy*, 10(3), 356. <https://doi.org/10.3390/agronomy10030356>
- Masi, M., De Rosa, M., Vecchio, Y., Bartoli, L., & Adinolfi, F. (2022). The long way to innovation adoption: Insights from Precision Agriculture. *Agricultural and Food Economics*, 10(1). <https://doi.org/10.1186/s40100-022-00236-5>
- Hanafiah, K., Abd Mutalib, A. H., Miard, P., Goh, C. S., Mohd Sah, S. A., & Ruppert, N. (2021). Impact of Malaysian palm oil on Sustainable Development Goals: Co-benefits and trade-offs across Mitigation Strategies. *Sustainability Science*, 17(4), 1639–1661. <https://doi.org/10.1007/s11625-021-01052-4>
- Mohamad, M. K. (2010). Applying GIS for mapping agricultural roads network in Felda Trolak Utara for oil palm plantation management. *Information Management and Business Review*, 1(1), 11–15. <https://doi.org/10.22610/imbr.v1i1.867>
- Mohammad, R. (2021). Mapping the nitrogen status on immature oil palm area in Malaysian oil palm plantation with autopilot tractor-mounted active light sensor. *Journal of Oil Palm Research*. <https://doi.org/10.21894/jopr.2021.0012>
- Moreno-Peñaranda, R., Gasparatos, A., Stromberg, P., Suwa, A., & Puppim de Oliveira, J. A. (2018). Stakeholder perceptions of the ecosystem services and human well-being impacts of palm oil biofuels in Indonesia and Malaysia. *Science for Sustainable Societies*, 133–173. https://doi.org/10.1007/978-4-431-54895-9_10
- Murphy, D. J., Goggin, K., & Paterson, R. R. (2021). Oil palm in the 2020s and beyond: Challenges and solutions. *CABI Agriculture and Bioscience*, 2(1). <https://doi.org/10.1186/s43170-021-00058-3>
- NAIDU, L. (2022). The environmental and health sustainability challenges of Malaysian palm oil in the European Union. *Journal of Oil Palm Research*. <https://doi.org/10.21894/jopr.2022.0072>
- Nielsen, C., Marinova, S., & Marinov, M. (2021). Review on business models and firm Internationalisation. *Business Models and Firm Internationalisation*, 1–9. <https://doi.org/10.4324/9781003204268-1>
- Nowak, B. (2021). Precision Agriculture: Where do we stand? A review of the adoption of precision agriculture technologies on field crops farms in developed countries. *Agricultural Research*, 10(4), 515–522. <https://doi.org/10.1007/s40003-021-00539-x>
- Safwan, A. (2019). Challenges of Smart Farming in Oil Palm Plantation in Malaysia: An Overview.
- Shobri, N. I., Sakip, S. R., & Omar, S. S. (2016). Malaysian standards crop commodities in agricultural for Sustainable Living. *Procedia - Social and Behavioral Sciences*, 222, 485–492. <https://doi.org/10.1016/j.sbspro.2016.05.139>

- Tsang, E. (2017). *The philosophy of management research*. Routledge.
- Mohamad, M. F., Sowat, S. N., Selamat, H., Azaman, A., & Harith, H. H. (2022). Structural Design of a Passive Wearable Exoskeleton To Assist Oil Palm Harvesting Operation. *Journal of Oil Palm Research*, In press. <https://doi.org/10.21894/jopr.2022.0075>
- Mohanaraj, S., & Donough, C. (2016). Harvesting Practices for Maximum Yield in Oil Palm: Results from A Re-Assessment at IJM Plantations, Sabah. *Oil Palm Bulletin*, 72, 32–37. <http://palmoilis.mpob.gov.my/publications/OPB/opb72-mohanaraj.pdf>
- Mohd Kassim, M. S. M., Ismail, W. I. W., Ramli, A. R., & Bejo, S. K. (2012). Oil Palm Fresh Fruit Bunches (FFB) Growth Determination System to Support Harvesting Operation. *J. Food Agric. Environ*, 10(2), 620-625.
- Monita, C. F., & Dinda, D. (2023). Faktor-Faktor yang Mempengaruhi Produktivitas Kelapa Sawit di PT. Mustika Agung Sentosa. *Jurnal Manajemen Agribisnis (Denpasar)*, 11(01), 231–231. <https://doi.org/10.24843/jma.2023.v11.i01.p18>
- Murad, A. J., Awang, M. R., Mohamed, A. R., Osman, Z., Salleh, M. Z., & Ahmad, H. (2015). *Manual Penggredan Buah Kelapa Sawit MPOB (3rd ed.)*. Lembaga Minyak Sawit Malaysia (MPOB).
- Nai Sowat, S., Wan Ismail, W. I., Mahadi, M. R., Bejo, S. K., & Mohd Kassim, M. S. (2018). Trend in the Development of Oil Palm Fruit Harvesting Technologies in Malaysia. *Jurnal Teknologi*, 80(2). <https://doi.org/10.11113/jt.v80.11298>
- Rhebergen, T., Fairhurst, T., Whitbread, A., Giller, K. E., & Zingore, S. (2018). Yield Gap Analysis and Entry Points for Improving Productivity on Large Oil Palm Plantations and Smallholder Farms in Ghana. *Agricultural Systems*, 165, 14–25. <https://doi.org/10.1016/j.agsy.2018.05.012>
- Robins, J. (2020). Shallow Roots: The Early Oil Palm Industry in Southeast Asia, 1848–1940. *Journal of Southeast Asian Studies*, 51(4), 538–560. <https://doi.org/10.1017/s0022463420000697>
- Rosdin, R., Cheah, W. Y., & Moslim, R. (2023). Systematic Literature Review on the Social and Economic Impacts of Palm Oil Certification on Smallholders. *Malaysian Journal of Social Sciences and Humanities (MJSSH)*, 8(3), e002148. <https://doi.org/10.47405/mjssh.v8i3.2148>
- Salmiyati, Heryansyah, A., Idayu, I., & Supriyanto, E. (2014). Oil Palm Plantations Management Effects on Productivity Fresh Fruit Bunch (FFB). *APCBEE Procedia*, 8, 282–286. <https://doi.org/10.1016/j.apcbee.2014.03.041>
- Shabdin, M. K., Shariff, A. R. M., Johari, M. N. A., Saat, N. K., & Abbas, Z. (2016). A Study on The Oil Palm Fresh Fruit Bunch (FFB) Ripeness Detection by Using Hue, Saturation and Intensity (HSI) Approach. *IOP Conference Series: Earth and Environmental Science*, 37, 012039. <https://doi.org/10.1088/1755-1315/37/1/012039>
- Syuhada, S., Rahim, M., Kamarulzaman, N., Nawati, N., Hanis, A., & Hadi, I. (2023). Behavioural Impacts of Workers on Performance: The Case of Malaysian Oil Palm Plantation. *International Journal of Academic Research in Business and Social Sciences*, 13(5), 1754–1775. <https://doi.org/10.6007/IJARBS/v13-i5/16857>