Factors Affecting Cybersecurity Readiness from Dynamic Capabilities Perspective: A Thematic Review

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Abstract

As cyber threats become increasingly sophisticated, organizations worldwide face rising challenges across various industries, making proactive cybersecurity readiness essential. This study addresses a gap in the literature by analysing factors affecting cybersecurity readiness from 2014 to 2023, with a focus on the underutilized dynamic capabilities theory in the context of cybersecurity. Using a thematic literature review methodology, this research explores the key factors influencing organizational cybersecurity readiness. The study identifies critical factors that enhance cybersecurity readiness, categorized into three capabilities: sensing (detecting and adapting to threats), seizing (proactively managing risks), and transforming (continuously evolving security measures and organizational culture). It emphasizes the importance of effective resource allocation and dynamic leadership in fostering a strong cybersecurity posture. These factors are synthesized into a framework that offers a comprehensive understanding of cybersecurity readiness. This study provides new insights into the application of dynamic capabilities theory to cybersecurity, offering a novel approach to improving organizational preparedness against cyber threats. The findings are relevant to a wide audience, including academics, organizations, policymakers, and technology developers. Scholars gain deeper insights, organizations receive actionable recommendations, policymakers gain valuable input for shaping policies, and technology developers benefit from practical implications for security implementation.

Keywords: Cybersecurity, Readiness, Dynamic Capabilities, Organizational Cybersecurity, Information Security Management

Introduction

In today's interconnected world, organizations face relentless sophisticated cyberattacks. Mandiant FireEye, (2023) reports that industries such as business & professional services, financial, high tech, and healthcare are consistently hardest hit. Since 2019, there's been a surge in malware and ransomware incidents, facilitated by readily available attack kits online. Cybercriminals refine tactics, leveraging rapid technological advancements, including machine learning-based methods (Mozo et al., 2022). Securing networks globally has become

increasingly complex. A successful attack can lead to severe consequences like lost revenue, customer attrition, legal repercussions, and reputational damage (Berlilana et al., 2021; Phillips & Tanner, 2019; Tu et al., 2018). This escalating threat landscape underscores the critical need for proactive cybersecurity readiness.

Cybersecurity protects an organization's IT assets—systems, networks, and data—from unauthorized access, ensuring business continuity. A strong strategy goes beyond technology, involving people and processes (Clark et al. 2020). The Information Security Management System (ISMS) categorizes security elements into three pillars: people, processes, and technology, addressed at strategic, tactical, and operational levels (Al-Karaki et al., 2022). Balancing these elements is crucial; overemphasizing one aspect exposes vulnerabilities.

To effectively manage cyber threats, organizations must integrate cybersecurity into their overarching business processes and practices. This involves tightly linking business processes, practices, and technology to foster robust security capabilities and dynamic adaptability. Dynamic Capabilities (DC) theory emphasizes sensing, seizing, and reconfiguring resources amid changing environments (Teece et al., 1997). DC encompasses both inherent abilities and systematic processes (Eisenhardt & Martin, 2000; Teece et al., 1997). In cybersecurity, this means harmonizing organizational abilities with structured processes to maintain an adaptive posture. Developing DC is essential for organizational readiness against evolving cyber threats, empowering effective sensing, seizing, and response (Naseer et al., 2018; Pigola & Rezende da Costa, 2023).

Studies by Hasan et al., (2021), Berlilana et al., (2021) and Bahuguna, Bisht, & Pande, (2019) emphasize the significant impact of cybersecurity readiness on organizational performance. These studies highlight the intricate nature of cybersecurity readiness, advocating for a holistic approach. Understanding the factors influencing readiness informs strategic investments in cyber capabilities. However, there's a gap in applying DC theory, which emphasizes organizational agility. Our study addresses this gap by using DC theory to analyse and categorize previous literature. This approach aligns with DC theory's focus on organizational abilities, providing a valuable framework for understanding and classifying cybersecurity readiness factors across different stages. It enables a deeper exploration of how organizations can sustain a competitive edge amidst evolving cyber threats.

Motivated by the growing need for effective cybersecurity strategies, this study contributes to both academic literature and practical applications. It offers a novel application of DC theory to cybersecurity readiness, exploring how organizations can build and enhance their capabilities to detect, respond to, and mitigate cyber threats. The study's findings provide valuable insights for academics, organizations, and policymakers, offering a comprehensive framework to inform decision-making and guide improvements in cybersecurity practices.

To address the outlined knowledge limitations, the attributes of cybersecurity readiness in organizations should be examined through a comprehensive literature review. This study addresses the research question: What key factors influencing cybersecurity readiness in organizations are discussed in the literature from 2014 to 2023?

The study uses thematic analysis with Atlas.ti 23, covering literature from 2014 to 2023, to comprehensively address relevant factors. By applying DC theory to cybersecurity, it offers valuable insights for academics, aids organizations in strategy enhancement, and provides policymakers with essential information for effective policies.

Background

Cybersecurity readiness reflects an organization's preparedness, capability, and commitment to counter cyber threats (Makridis & Smeets, 2018). Akhta et al. (2021) emphasize the need for high preparedness due to evolving threats. Lack of preparedness hampers security measures (Hasan et al., 2021). Safitra et al., (2023) advocate for a dynamic security approach focusing on resilience, digital skills, threat analysis, response plans, integration, readiness, flexibility, and collaboration. Organizational factors like industry, risk profile, size, resources, and regulatory requirements shape security approaches.

Bahuguna, Bisht, & Pande, (2019) highlight initiatives enhancing readiness through technical measures, organizational strategies, legal frameworks, capacity-building, cooperation, and information sharing. Neri et al., (2023) underscore the importance of awareness, culture, and resilience in cybersecurity readiness. Georgiadou et al., (2020) differentiate readiness factors at organizational and individual levels, including infrastructure, operations, policies, and employee security attitudes. IT managers' experience, best practices, network awareness, and user education impact readiness (Chapman & Reithel, 2021). Human factors like ignorance, negligence, and susceptibility necessitate mitigation through education, training, robust infrastructure, policies, and security investment (Quader & Janeja, 2021). Rodbert, (2020) emphasizes the importance of role understanding, shared beliefs, workplace culture, management support, continuous assessment, adaptive efforts, recognition, and educational training to mitigate insider threats.

Frameworks and models aid in assessing cybersecurity readiness. Georgiadou et al. (2020) proposed the Cyber-Security Culture Framework, evaluating workforce security readiness and resilience. Nweke et al. (2022) emphasized the crucial role of the cybersecurity workforce in building capabilities. Dahiya et al. (2022) highlighted the necessity of Cyber-Security Risk Management (CSRM) plans while Lee (2021) stressed the significance of risk management in enhancing cybersecurity readiness. Moreover, Berlilana et al. (2021) demonstrated the positive impact of cybersecurity readiness on security performance. Kour et al. (2020) provided guidance on responding to cyber threats at different organizational levels, and Hasan et al. (2021) identified various factors influencing readiness, including IT infrastructure and regulatory compliance. Marican et al. (2023) emphasized the importance of evaluating an organizational facets beyond individual components, offering a nuanced and integrated approach to mitigate cybersecurity threats.

Managing cybersecurity readiness faces challenges from evolving threats, complex attacks, and persistent defence gaps. Organizations respond with dynamic defence mechanisms like moving target defence and mimic defence (Zheng et al., 2022). However, challenges persist due to the sophistication of cybercriminal tools and the relentless proliferation of threats (Mozo et al., 2022). Navigating this landscape requires ongoing refinement of capabilities and

resources. The existing literature on cybersecurity management forms a robust foundation for examining factors influencing readiness through the lens of DC.

Dynamic Capabilities in Cybersecurity Readiness

Dynamic capabilities (DC), as defined by Teece et al., (1997), involve organizations effectively integrating internal and external competences to adapt and remain competitive. Eisenhardt & Martin, (2000) describe DC as processes enabling firms to create new resource configurations through acquisition, release, modification, integration, or recombination of resources. Teece, (2012) further categorizes DC into three core capabilities: sensing, seizing, and transforming, which help organizations identify opportunities, mobilize resources, and sustain their competitive edge. Applying the DC framework to cybersecurity readiness allows organizations to strengthen their ability to prepare for and respond to emerging cyber threats by developing the necessary processes and capabilities to utilize resources effectively in an ever-changing environment (Baskerville et al., 2014; Naseer et al., 2018). According to Talafidaryani, (2021) and Steininger et al., (2022), DC is not only a widely recognized theory in information systems research but also a foundational concept in contemporary organizational sciences.

Studies by Chatfield & Reddick, (2019), Maynard et al., (2018), Shankar & Mohammed, (2020), and Naseer et al., (2023) have applied the DC theory to cybersecurity topics, such as the impact of cybersecurity policy and IoT on smart government, leveraging business analytics for dynamic capabilities in cybersecurity risk management, and overcoming data breach fallout. Naseer et al., (2023) specifically investigated real-time analytics for incident response agility through microfoundations like situational awareness, threat intelligence, and continuous monitoring (sensing capabilities), dynamic risk assessment, threat hunting, and automated responses (seizing capabilities), and reconfiguration of incident response procedures, redesigning workflows, and improving maturity (transforming capabilities). Despite these insights, research on cybersecurity readiness through the lens of DC theory remains limited. Therefore, this study aims to explore the factors influencing organizational cybersecurity readiness from the DC perspective.

Methodology

The study employs thematic review analysis using Atlas.ti 23, a methodology introduced by (Zairul, 2021). This approach aligns with the thematic analysis procedure commonly applied in literature reviews, involving the systematic identification of patterns and the construction of themes (Clarke & Braun, 2013). Atlas.ti 23 facilitates organizing and analysing qualitative data, establishing coding frameworks, annotations, and trend identification, ensuring consistency and rigor.

The literature search utilized Web of Science (WoS) and Scopus, renowned for comprehensive data coverage (Chadegani et al., 2013). WoS is a bibliographic pioneer, widely used for journal selection and research evaluation. Scopus considered superior in some aspects, offers reliable academic data. These databases were selected for their established reputation. The selection criteria included: 1) publication between 2014 and 2023; 2) articles containing at least one of the specified keywords in the title, abstract or keywords, such as "cybersecurity," "information security," "readiness," "preparedness," "mitigation," "organization," or "success factor." The study focused solely on primary research, excluding review articles,

conference proceedings, book chapters, and non-English papers to align with its objectives. The initial search identified 285 articles (115 Scopus, 170 WoS).

| Search string | gs from Scopus and WoS | |
|---------------|--|----------|
| SCOPUS | TITLE-ABS-KEY ("cybersecurity" OR "cyber security" OR | 115 |
| | "information security" AND "readiness" OR "preparedness" OR | articles |
| | "success factors" AND "organisations" OR "organizations" OR | |
| | "firms") AND PUBYEAR > 2013 AND PUBYEAR < 2024 AND (LIMIT- | |
| | TO (DOCTYPE, "ar")) AND (LIMIT-TO (LANGUAGE, "English")) AND | |
| | (LIMIT-TO(PUBSTAGE, " final ")) | |
| WoS | cybersecurity readiness organizations (Topic) or cyber security | 170 |
| | preparedness firm (Topic) or information security mitigation | articles |
| | organization (Topic) or cybersecurity success factor (Topic) and | |
| | Article (Document Types) and English (Languages) and 2023 or | |
| | 2022 or 2021 or 2020 or 2019 or 2018 or 2017 or 2016 or 2015 or | |
| | 2014 (Publication Years) | |

Data processing in Mendeley involved removing duplicates, updating author names, and verifying metadata, reducing the articles to 146. These were exported to Atlas.ti 23 for indepth analysis of cybersecurity readiness factors. Bibliometric data like titles, publication years, author information, country, source periodical, keywords, and subject areas were extracted. Thematic analysis was conducted through thorough literature reading, and researchers reviewed and identified emerging themes related to factors affecting cybersecurity readiness. The study's findings include numerical data and recurring themes, shedding light on factors influencing cybersecurity readiness in organizations.

Results

The findings provide a descriptive overview of research trends and geographical dispersion. The subsequent section delves into a detailed exploration of the factors influencing cybersecurity readiness.

Descriptive Findings

Publication trends for organizational cybersecurity readiness were analysed based on year and geographic distribution. Fig. 1 shows the increasing number of articles from 2014 to 2023, with a significant rise between 2020 and 2021 (from 16 to 24 articles). Of the 146 studies, 76 used qualitative methodologies, 54 quantitative approaches, and 16 mixed methods.



Figure I: Articles reviewed by year of publication (Source(s): Author's own creation)

Regarding geographic distribution, the study prioritized the research focus location over author affiliation. When not explicitly stated, the first author's affiliation was used. The findings show global interest in organizational cybersecurity readiness research, with contributions from 43 countries (Figure 2). The United States led with 28 articles, followed by Malaysia (14) and the United Kingdom (12).



Figure II: Geographical Dispersion of Publications (Source(s): Author's own creation)

A word cloud analysis of the 146 documents highlighted prominent terms, with 'security' (14,705 occurrences), 'information' (10,131), 'cyber' (6,990), and 'cyber security' (5,491) being

the most frequent. The analysis identified key themes and trends around factors affecting cybersecurity readiness, as shown in Fig. 3.



Figure III: Word Cloud Generated from the reviewed articles. (Source(s): Author's own creation)

Cybersecurity Readiness Factors

Using DC as a theoretical lens, the study identified factors that impact cybersecurity readiness, categorizing them based on sensing, seizing, and transforming capabilities. The details of these factors are provided below.

Sensing Capabilities in Cybersecurity Readiness

Based on the review, the study identified that factors contributing to the development of sensing capabilities include situation awareness (Neri et al., 2024), threat intelligence (Brilingaite et al., 2022), active surveillance (Kebande et al., 2021), technological adaptation (Zammani et al., 2019), and regulatory adaptation (Berlilana et al., 2021).

Table II

Factors Under Sensing Capabilities for Cybersecurity Readiness

| Factor | Description | Sources |
|-----------------------------|--|--|
| Situational Awareness | Situational awareness is crucial for cyber-attack readiness, relying on an understanding of the threat landscape, security trends, and vulnerabilities. It enables early detection, rapid response, and informed defensive decisions. Continuous updates from reliable data sources ensure agility against evolving threats. | (Chapman & Reithel, 2021; Falowo et al., 2022; Naseer et al., 2023; Neri et al., 2023) |
| Threat Intelligence | Threat intelligence provides insights into adversaries' intentions, capabilities, and opportunities, improving continuous threat detection. Integrating it with risk- based approaches and enterprise architecture strengthens cyber defences. Enhancing threat intelligence involves threat hunting and leveraging expert knowledge from actionable sources. Effective information sharing is crucial for collaboration and performance. | (Al-Kumaim & Alshamsi, 2023; Brilingaitė et al., 2022; Falowo et al., 2022; Hidayat & Wang, 2023; Phillips & Tanner, 2019; Randall & Allen, 2021; Serketzis et al., 2019; Zrahia, 2018) |
| Active Surveillance | Continuous network monitoring strengthens cybersecurity by enabling rapid detection and response to anomalies. Security Operations Centres (SOCs) support this through real-time monitoring, behaviour analysis, and sensor-based threat detection. Analytics and machine learning review logs for suspicious activities, while traffic analysers, sensors, and regular scans enhance attack detection and reduce risks. | (Buchler et al., 2018; Chapman & Reithel, 2021; Falowo et al., 2022; Joyce et al., 2021; Kebande et al., 2021; Larkin et al., 2014; Mehmood et al., 2023; Menachem et al., 2019; Naseer et al., 2021, 2023) |
| Technological Adaptation | Technological adaptation involves identifying and investing in security technologies, including the integration of advanced approaches such as AI and machine learning (ML). These technologies enhance threat detection, vulnerability identification, task automation, and the recognition of malicious network traffic patterns. | (Badi & Nasaj, 2023; Chindrus & Caruntu, 2023; Mehmood et al., 2023; Mishra et al., 2021; Mozo et al., 2022; Naseer et al., 2021; Quader & Janeja, 2021; Repetto et al., 2021; Safitra et al., 2023; Zammani et al., 2019) |
| Regulatory Adaptation | Regulatory adaptation involves complying with cybersecurity regulations and standards, enhancing an organization's readiness and ability to anticipate legal changes. Frameworks like ISO/IEC 27000, COBIT, ITIL, along with sector-specific requirements provide guidance, while international conventions such as the Budapest Convention support global cybercrime cooperation. Regular audits ensure adherence, strengthening cybersecurity practices. | (Al-Karaki et al., 2022; Alam & Ibrahim, 2021; AlMeraj et al., 2023; Berlilana et al., 2021; Ibrahim & Ali, 2018; Ifeanyi-Ajufo, 2023; Phillips & Tanner, 2019; Saban et al., 2021; Safitra et al., 2023; Tsen et al., 2022; Zhen et al., 2021) |

Seizing Capabilities in Cybersecurity Readiness

Seizing capabilities are bolstered by dynamic risk management (Nicho, 2018), active cyber defence (Yeoh et al., 2023), resilience planning, data protection (Georgiadou et al., 2021), continuous training (Carlton et al., 2019), adaptive incident handling (Naseer et al., 2023), and access management (Ismail & Yusof, 2018).

| Table III |
|-----------|
|-----------|

Factors Under Seizing Capabilities for Cybersecurity Readiness

| Factor | Description | Sources |
|----------------------------|---|--|
| Dynamic Risk Management | Dynamic risk management ensures agile responses to evolving cyber threats by continuously identifying, monitoring, and assessing real-time risks. It combines technical and procedural measures to mitigate both technological and human-related threats, protecting assets, enhancing agility, and ensuring continuity, including in interconnected supply chains. Cyber insurance acts as a proactive financial risk mitigation tool, covering recovery and business interruption costs. It incentivizes self-protection investments and enforces stringent cybersecurity controls among policyholders. | (AlMeraj et al., 2023; Bharathi, 2019; Biswas & Mukhopadhyay, 2018; Carlton et al., 2019; Creazza et al., 2022; Dzimiela & Jennex, 2023; Gonzalez- Granadillo et al., 2021; Lee et al., 2022; Menachem et al., 2019; Mott et al., 2019; Mott et al., 2023; Mukhopadhyay & Jain, 2023; Pandey et al., 2020; Silvestri et al., 2023; Skierka, 2023; Tarei et al., 2020; Taylor et al., 2016; Tu et al., 2018; Woszczynski & Green, 2017; Zammani et al., 2019) |
| Active Cyber Defence | Effective cybersecurity relies on essential active cyber defence technologies. These include antivirus, anti-malware, Endpoint Detection and Response (EDR), and Intrusion Detection Systems (IDS) for proactive threat detection and response. Mobile Device Management (MDM) facilitates device registration, visibility, and security. Regular security patching across network, application, operating system, and database levels is crucial for addressing vulnerabilities and bolstering endpoint security. Secure Software Development Lifecycle (SSDLC) models integrate security into the development process, ensuring secure applications in digital environments. Firewalls and Software Defined Networking (SDN) improve traffic visibility and anomaly detection, and integrating SDN with network segmentation, port control, and VPNs strengthens security, especially for remote work. VPNs and Two-Factor Authentication (2FA) counter threats like spam and phishing, securing connections in virtual organizations. | (Abdul Molok et al., 2018; Alam & Ibrahim, 2021; Colicchia et al., 2019; Falowo et al., 2022; Gandal et al., 2023; Georgiadou et al., 2022; Grubor et al., 2017; Hidayat & Wang, 2023; Humayun et al., 2023; Joyce et al., 2021; Larkin et al., 2014; Llanten-Lucio et al., 2022; Mjihil et al., 2016; Quader & Janeja, 2021; Sebastian & Glorin, 2021; Yauri & Abah, 2016; Yeoh et al., 2023) |

| Factor | Description | Sources |
|---|---|---|
| Resilience Planning | Resilience planning is crucial for cybersecurity, integrating strong policies, business continuity management (BCM), and the defence-in-depth concept. Security policies ensure compliance by outlining controls, responsibilities, and processes, with regular reviews to identify vulnerabilities. BCM ensures critical operations during disasters through recovery assessments, and data backups. Key elements include offsite backups, disaster recovery plans, and Business Impact Assessments. The defence-in-depth concept deploys controls across prevention, detection, response, and recovery stages, creating a robust framework against dynamic threats. | (Al-rimy et al., 2018; Alhogail et al., 2015; Almeida & Respício, 2018; Bello et al., 2017; bin Yeop et al., 2017; bin Yeop et al., 2018; Chapman & Reithel, 2021; Creazza et al., 2022; Farshadkhah et al., 2021; Majid et al., 2019; Miloslavskaya & Tolstaya, 2022; Mohamad Noorman Masrek et al., 2021; Neri et al., 2023; Phillips & Tanner, 2019; Quader & Janeja, 2021; Saban et al., 2021) |
| Data Protection | Data protection is vital for cybersecurity, ensuring confidentiality, integrity, and availability. Cyberattacks highlight the need for data loss prevention (DLP) measures like encryption, coding, and backups. Protecting proprietary information involves access restrictions, contractual agreements, breach penalties, and fostering ethical responsibility to deter unauthorized disclosure. | (Al-rimy et al., 2018; Colicchia et al., 2019; Georgiadou et al., 2021, 2022; Larkin et al., 2014; Majid et al., 2021; S, 2019; Tan et al., 2016; Tu et al., 2018; Yeoh et al., 2023) |
| Continuous Training and Skill Development | Continuous training in awareness, competency, and security education is key to cybersecurity readiness. Ongoing programs foster a security- conscious culture, but training should go beyond awareness to focus on building hands-on incident response skills. It should also be tailored to individual roles, not just IT specialists. Talent scouting is equally important for acquiring and retaining experts in hardware, software, and incident response. | (Alam & Ibrahim, 2021; Ani et al., 2019; Bartnes Line et al., 2016; Bello et al., 2017; Buchler et al., 2018; Carlton et al., 2019; Dzimiela & Jennex, 2023; Falowo et al., 2022; Mayer et al., 2017; Wong et al., 2019; Yeoh et al., 2023; |
| Adaptive Incident Handling | Adaptive incident handling is essential for cybersecurity readiness, involving response plans, drills, forensics, and communication. Integrated with business continuity, these plans focus on swift action through automation and real-time monitoring, with clear roles and collaboration improving management. Regular | Zammani et al., 2019) (Bahuguna, Bisht, Pande, et al., 2019; Brilingaitė et al., 2022; Buchler et al., 2018; Chindrus & Caruntu, 2023; Elyas et al., 2015; Falowo et al., 2022; |

| Factor | Description | Sources |
|-------------------|---|--|
| | drills, like simulations and tabletop exercises, assess the plan's effectiveness and enhance teamwork. Learning from past incidents reinforces their value. Digital forensics supports real-time analysis, attacker identification, and prevention. Transparent communication reduces risks, prepares users, and builds public trust, while information-sharing platforms improve team coordination during incidents. | Grubor et al., 2017; Majid et al., 2021; Mozo et al., 2022; Naseer et al., 2021; Naseer et al., 2023; Phillips & Tanner, 2019; Skierka, 2023; Woszczynski & Green, 2017; Yeoh et al., 2023) |
| Access Management | Access management is key to cybersecurity, involving identity management, access control, and personnel screening to block unauthorized access. Essential measures include network policies, role segregation, wireless controls, multifactor authentication, and periodic access reviews, especially for remote work. For virtual organizations, it secures cloud access, enforces adaptive policies, manages privileged access, and governs sensitive data. Physical security is also crucial where regulating access to critical facilities like data centres, alongside personnel screening and background checks, helps reduce human-related risks. | (Al-rimy et al., 2018; Bahuguna, Bisht, Pande, et al., 2019; Chinyemba & Phiri, 2018; Colicchia et al., 2019; Creazza et al., 2022; Diesch et al., 2020; Georgiadou et al., 2020, 2021, 2022; Hidayat & Wang, 2023; Joyce et al., 2021; Kebande et al., 2021; Pandey et al., 2020; S, 2019; Sebastian & Glorin, 2021) |

Transforming Capabilities for Cybersecurity Readiness

Transforming capabilities enable organizations to adapt and excel in the cybersecurity landscape. Factors such as strategic alignment (Tu et al., 2018), collaborative effort (Creazza et al., 2022), policy agility (Atkins & Lawson, 2021), security governance (Nicho, 2018), and security culture (Georgiadou et al., 2022) drive this transformation.

Table IV

| Factor | Description | Sources |
|------------------------|--|--|
| Strategic Alignment | Strategic alignment integrates cybersecurity with organizational goals, securing top management support, and raising risk awareness. It ensures governance aligns with value delivery, risk management, and performance, resolving conflicts, boosting visibility, and aligning security with business strategies. | (Bernik & Prislan, 2016; Mayer et al., 2017; Nicho, 2018; Tu et al., 2018) |
| Collaborative Effort | Top management commitment and collaboration drive transformative cybersecurity capabilities by shaping a strong security culture and securing buy-in across all levels. Leadership fosters team dynamics and shared responsibility for cyber policies. Operational cooperation through information sharing and best practices strengthens defences. Establishing communication channels and collaborating with external parties enhances resilience. Suppliers, vendors, and partners are vital to the cybersecurity ecosystem, with collaboration strengthened through agreements, IT integration, and shared threat intelligence. | (Al-Kumaim & Alshamsi, 2023; Ani et al., 2019; Atkins & Lawson, 2021; Berlilana et al., 2021; Buchler et al., 2018; Chatterjee, 2019; Colicchia et al., 2019; Mayer et al., 2017; Mott et al., 2023; Safitra et al., 2023; Zammani et al., 2021; Zhen et al., 2021) |
| Policy Agility | Agile policies are crucial for adapting to evolving cyber threats and fostering resilience. Organizations enhance their security posture through regular reviews and updates using the Plan-Do-Check-Act cycle. Technology- neutral policies address dynamic challenges and adapt to advancements in cybersecurity risk management. | (Atkins & Lawson, 2021; Bernik & Prislan, 2016; Carlton et al., 2019; Miloslavskaya & Tolstaya, 2022; Safitra et al., 2023) |
| Security Governance | Security governance is crucial for cyber readiness, aligning processes with business strategies amid rising threats. Organizations use frameworks and standards to guide direction, risk management, and performance measurement, ensuring leadership engagement and accountability. Adaptive governance emphasizes flexibility and rapid decision-making. Globally, cyber governance is a policy priority, promoting security and stability through appropriate policies and cooperation. | (Almeida & Respício, 2018; Creazza et al., 2022; Gonzalez-Granadillo et al., 2021; Ifeanyi-Ajufo, 2023; Kiesling et al., 2016; Nicho, 2018; Skierka, 2023; Tarei et al., 2020; Tariq et al., 2020, 2017) |
| Security Culture | Cultivating a strong security culture is essential for cyber resilience. Leadership plays a key role as employees often follow cultural norms over formal policies. A positive security culture enhances preparedness, especially in managing errors, while mistrust hinders compliance. It involves collective awareness and shared responsibility, embedding cybersecurity into organizational norms. Incentives and penalties drive security culture. Recognition and rewards foster compliance, while disciplinary actions address insider threats. Legal penalties ensure regulatory compliance. Tailoring strategies to human behaviour, especially across diverse employee groups, enhances cybersecurity readiness. | (Alhogail et al., 2015; Bansal et al., 2023; Georgiadou et al., 2020, 2022; Hengstler et al., 2023; Ismail & Yusof, 2018; Mayer et al., 2017; Mohamad Noorman Masrek et al., 2021; Padayachee, 2022; Renaud et al., 2023; Rodbert, 2020; Taylor et al., 2016; Tu et al., 2018; Yeo & Banfield, 2022) |

Dynamic Leadership

Dynamic cyber leadership, spearheaded by top management and a Chief Information Security Officer (CISO), is crucial for organizational resilience (Colicchia et al., 2019; Hidayat & Wang, 2023). The CISO sets goals, aligns strategies with business objectives, and oversees cyber activities (Repetto et al., 2021; Wong et al., 2019). Top management shapes compliance and fosters a high-performance security culture characterized by commitment, preparedness, and discipline (Chatterjee, 2019; Ismail & Yusof, 2018; Rodbert, 2020). Their active involvement correlates with engagement in proactive cyber measures, emphasizing leadership commitment, effective communication, and incentives to nurture a secure culture (Badi & Nasaj, 2023; Ibrahim & Ali, 2018).

Resource Allocation

Resource allocation in cybersecurity, covering funding, personnel, and technology, is crucial for achieving objectives like awareness, business continuity, and incident response (Bernik & Prislan, 2016; Falowo et al., 2022). Adequate funding secures devices and sustains cybersecurity measures (AlMeraj et al., 2023; Taylor et al., 2016). Investments require rigorous cost-benefit analyses, necessitating strong justifications for budget allocations (Chronopoulos et al., 2018; Miloslavskaya & Tolstaya, 2022). Cybersecurity disclosures impact investor perceptions, demanding increased investment in awareness and technology adoption (Cheng et al., 2022; Gandal et al., 2023; Quader & Janeja, 2021). Resource allocation should also prioritize development of skilled human resources (Alam & Ibrahim, 2021; Diesch et al., 2020).

Framework for Organizational Cybersecurity Readiness

The study's findings are synthesized into a comprehensive framework, presented in Fig. 5, which offers a valuable tool for understanding and enhancing organizational cybersecurity readiness.



Figure IV: Building dynamic capabilities for cybersecurity readiness: a conceptual framework.

Discussion

The study employed a thematic review with Atlas.ti 23 software and a dynamic capabilities lens to analyze literature from 2014 to 2023, identifying factors shaping organizational cybersecurity readiness. The findings reveal a global increase in interest, reflecting cybersecurity's growing importance amid rising threats and shifting organizational priorities. These factors are categorized into sensing, seizing, and transforming capabilities, providing insights for addressing cybersecurity threats effectively.

Sensing capabilities, such as situational awareness, threat intelligence, and adaptive surveillance, are crucial for detecting and interpreting changes in the cybersecurity landscape. This aligns with research emphasizing their role in incident response frameworks (Naseer et al., 2023). Adapting to technological and regulatory shifts (Nylén & Holmström, 2015; Teece, 2009), highlights the importance of environmental monitoring (Sambamurthy et al., 2003) and agile responsiveness (Sher & Lee, 2004). Establishing comprehensive threat intelligence programs with dedicated teams enables swift adjustments to cybersecurity practices, proactively addressing vulnerabilities.

Seizing capabilities enable proactive threat responses, encompassing dynamic risk management, resilience planning, data protection, continuous training and skill development, adaptive incident handling, active cyber defence, and access management. Unlike Naseer et al., (2023), this study takes a comprehensive approach, integrating diverse elements contributing to proactive threat response. Technological solutions enhance cybersecurity posture (Neirotti & Raguseo, 2017; Pavlou & El Sawy, 2006) while resilience planning fosters innovative policies and procedures (Leidner et al., 2011). Human resources play a central role, emphasizing the need for awareness, competency, and skills to combat cyber threats (Cooper & Molla, 2017; Teece, 2012).

Transforming capabilities involve strategic integration, collaboration, policy agility, security governance, and fostering a strong security culture. These findings align with research on adaptability, flexibility, innovation, and information sharing amid evolving threats and technologies (Naseer et al., 2023). Aligning security efforts with organizational goals and maintaining agility to adapt to changes are crucial (Baker et al., 2011; Trinh-Phuong et al., 2012). Governance guides resource allocation and strategic direction (Busquets, 2015; Gregory et al., 2015), and a security-conscious culture is essential (Akter et al., 2021; Sousa-Zomer et al., 2020). Incentives and collaboration with stakeholders including partners, suppliers, and competitors are pivotal for comprehensive cybersecurity management (Bridoux et al., 2017; Côrte-Real et al., 2017; Köhler et al., 2022; Wójcik et al., 2022).

The study emphasizes the critical role of resource allocation and dynamic leadership in enhancing cybersecurity readiness. These factors, while not explicitly part of the sensing, seizing, and transforming framework, are vital to dynamic capabilities (Augier & Teece, 2009; Helfat & Peteraf, 2015; Teece, 2007). Financial capital and human resources are particularly crucial for creating and sustaining competitive advantage in cybersecurity readiness (Clark & Barney, 2007). Key factors essential for enhancing organizational cybersecurity readiness align with the dynamic capabilities framework proposed by Eisenhardt & Martin, (2000) and Teece et al., (1997). These factors also correspond with core elements in prominent cybersecurity standards like NIST, ISO/IEC 27002, and COBIT (Sulistyowati et al., 2020). However, achieving cybersecurity readiness is an ongoing process, requiring perpetual vigilance and adaptability to address the ever-changing cyber threat landscape.

Contributions and Limitation

This study contributes significantly to theory by applying DC theory to cybersecurity, enhancing our understanding of organizational adaptation to evolving threats. It presents a framework of multiple factors across sensing, seizing, and transforming capabilities, offering practical guidance and serving as a model for future research. Bridging literature gaps, it provides actionable insights and lays the groundwork for further exploration. Relevant to policymakers, practitioners, and academics, it offers insights into critical resources and processes for effective cybersecurity. Policymakers can use the findings to inform regulations, while organizations can strategically allocate resources to prevent data breaches and minimize financial losses, promoting cybersecurity resilience in our digitized world.

However, the study has limitations. It only included articles from Scopus and Web of Science databases, potentially overlooking relevant studies outside these platforms. The framework for organizational cybersecurity readiness, rooted in DC theory, enhances security practices, but future research should bolster its validity and practical applicability through comprehensive assessments using both quantitative and qualitative approaches. Quantitative research, such as surveys and statistical analyses, can offer broad insights from cybersecurity professionals and organizational leaders, revealing trends and areas for improvement within the framework. The study indicates a predominance of qualitative studies, possibly due to the absence of standardized measurement scales and challenges in scale development, emphasizing the need for more quantitative research. Qualitative research, employing indepth interviews with cybersecurity experts, provides nuanced insights into the framework's application, strengths, weaknesses, and practical considerations. A mixed-methods approach will offer a holistic view, strengthening the framework's validity across diverse organizational

contexts. Despite these constraints, this paper significantly contributes to understanding factors influencing organizational cybersecurity readiness, laying the groundwork for future investigations.

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