Vol 15, Issue 2, (2025) E-ISSN: 2222-6990

The Role of Green Knowledge Management in Driving Organizational Green Innovation: A Systematic Literature Review

Nur Shaliza Sapiai¹, Hafizah Mat Nawi²*, Wan Masnieza Wan Mustapha³, Norazmila Yusuf⁴, Fadhilah Mohd Ishak @ Zainudin⁵

^{1,2}Faculty of Defence Studies & Management, National Defence University of Malaysia, ^{3,5}Faculty of Business and Management, Univesiti Teknologi MARA (UiTM) Cawangan Kelantan, Malaysia, ⁴Academic Islamic Education Contemporary Univesiti Teknologi MARA (UiTM) Cawangan Kelantan, Malaysia Corresponding Author Email: hafizah.matnawi@upnm.edu.my

 To Link this Article: http://dx.doi.org/10.6007/IJARBSS/v15-i2/24755
 DOI:10.6007/IJARBSS/v15-i2/24755

 Published Date:
 11 February 2025

Abstract

Green Knowledge Management (GKM) plays a pivotal role in driving organizational green innovation by enhancing sustainability through the systematic acquisition, storage, sharing, and application of green knowledge. Studies demonstrate that GKM significantly contributes to business sustainability and innovation capabilities, as seen in the mining industry of South Kalimantan, where elements like green knowledge acquisition and application positively impact performance. Institutional support is crucial, with universities needing to reconfigure their infrastructures to foster green innovation. Collaborative multi-stakeholder efforts are vital for producing actionable insights, while government investment in green innovation proves more effective than corporate investment due to a higher risk appetite. To achieve this, we conducted an extensive search of scholarly articles from reputable databases such as Scopus and Web of Science (WoS), focusing on studies published between 2022 and 2024 the flow of study on the PRISMA framework. The database found (n=518) that the final primary data was analyzed. The findings were divided into three themes: (1) Green Knowledge Management and Green Innovation, (2) Green Knowledge Management and Organizational Performance, and (3) Green Knowledge Management and Organizational Learning Capabilities. The integration of digital technologies further enhances green innovation performance, underscoring the need for comprehensive strategies that incorporate resource management, institutional support, and technological advancements to achieve organizational sustainability and innovation. Future research should explore GKM's impact across various industries and cultural contexts to develop holistic approaches for enhancing green innovation and performance.

Keywords: Green Knowledge Management, Green, Knowledge Management

Introduction

In the contemporary business landscape, the imperative for organizations to adopt sustainable practices has never been more pronounced. The increasing awareness of environmental issues, coupled with stringent regulatory frameworks and a growing consumer preference for eco-friendly products, necessitates a paradigm shift towards green innovation. Green innovation refers to the development and implementation of new products, processes, and services that significantly reduce environmental impacts. Central to achieving green innovation is the effective management of green knowledge, which encompasses the acquisition, dissemination, and application of environmental knowledge within an organization. This concept, known as Green Knowledge Management (GKM), serves as a critical driver in fostering organizational green innovation.

Green Knowledge Management is an extension of traditional Knowledge Management (KM) principles, emphasizing the integration of environmental knowledge into organizational processes. It involves the systematic handling of knowledge about environmental practices, technologies, and regulations, ensuring that this knowledge is effectively utilized to drive sustainable innovation. The role of GKM in driving organizational green innovation can be understood through several key mechanisms: enhancing environmental awareness, facilitating the diffusion of green technologies, and fostering a culture of sustainability.

Firstly, GKM enhances environmental awareness among employees and stakeholders. By systematically capturing and disseminating information related to environmental issues and sustainable practices, organizations can build a knowledgeable workforce that is conscious of the ecological impacts of their actions. This heightened awareness is crucial for the identification of opportunities for green innovation, as it empowers employees to contribute ideas and solutions that align with the organization's sustainability goals. For instance, training programs, workshops, and internal communication channels can be employed to educate employees about the latest environmental regulations, green technologies, and sustainable practices. As a result, employees become more adept at recognizing areas where green innovation can be applied, thereby driving the organization toward more sustainable operations (Goh, 2002; Jabbour & de Sousa Jabbour, 2016).

Secondly, GKM facilitates the diffusion of green technologies within the organization. The implementation of green technologies often requires significant knowledge transfer, as these technologies may be complex and require specialized expertise. GKM provides a structured approach to capturing and sharing this specialized knowledge, ensuring that all relevant stakeholders are informed about the capabilities and applications of new green technologies. This can be achieved through knowledge repositories, best practice databases, and collaborative platforms that allow for the seamless exchange of information. By leveraging these knowledge management tools, organizations can accelerate the adoption of green technologies, thereby enhancing their capacity for green innovation (Chen et al., 2006; Sahoo et al., 2023).

Thirdly, fostering a culture of sustainability is a critical aspect of GKM that drives green innovation. Organizational culture plays a significant role in shaping employees' attitudes and

Vol. 15, No. 2, 2025, E-ISSN: 2222-6990 © 2025

behaviors toward sustainability. By embedding green knowledge into the organizational culture, companies can create an environment where sustainability is a core value. This can be achieved by recognizing and rewarding environmentally friendly practices, encouraging cross-functional collaboration on green projects, and integrating sustainability metrics into performance evaluations. A strong culture of sustainability motivates employees to actively seek out and implement innovative solutions that reduce environmental impact, thereby driving green innovation (Horbach et al., 2012; Lozano, 2015).

Green Knowledge Management is a pivotal mechanism for driving organizational green innovation. By enhancing environmental awareness, facilitating the diffusion of green technologies, and fostering a culture of sustainability, GKM enables organizations to effectively integrate environmental considerations into their innovation processes. As the global business environment continues to evolve towards greater sustainability, the role of GKM in promoting green innovation will become increasingly vital. Organizations that proactively manage and leverage their environmental knowledge will be better positioned to achieve sustainable competitive advantage and contribute to the broader goal of environmental sustainability. Finally this session.

Literature Review

Green Knowledge Management (GKM) refers to the systematic handling of knowledge related to environmental practices and technologies within organizations. It integrates traditional Knowledge Management (KM) principles with a focus on sustainability. Green Innovation, on the other hand, involves the development and implementation of new products, processes, and services that significantly reduce environmental impact (Chen et al., 2006). The synergy between GKM and green innovation is crucial for achieving sustainable development and gaining a competitive edge in the market.

The theoretical underpinnings of GKM are rooted in the Resource-Based View (RBV) of the firm and the Knowledge-Based View (KBV). The RBV suggests that organizations can achieve competitive advantage by leveraging their unique resources, including environmental knowledge (Barney, 1991). The KBV extends this notion by emphasizing the role of knowledge as a critical resource for innovation and sustainability (Grant, 1996). GKM, therefore, serves as a strategic approach to managing and utilizing environmental knowledge to foster green innovation.

Several mechanisms are employed in GKM to drive green innovation. These include knowledge acquisition, dissemination, and application. Knowledge acquisition involves capturing relevant environmental information from various sources, such as research institutions, industry experts, and regulatory bodies (Nonaka, 1994). Dissemination refers to the sharing of this knowledge within the organization through training programs, workshops, and internal communication channels (Goh, 2002). Application entails the practical use of environmental knowledge to develop and implement green technologies and practices.

GKM enhances environmental awareness among employees, which is crucial for identifying opportunities for green innovation. Organizations can build a knowledgeable workforce by systematically capturing and disseminating information related to environmental issues and sustainable practices (Jabbour & de Sousa Jabbour, 2016). This awareness empowers

INTERNATIONAL JOURNAL OF ACADEMIC RESEARCH IN BUSINESS AND SOCIAL SCIENCES Vol. 15, No. 2, 2025, E-ISSN: 2222-6990 © 2025

employees to contribute ideas and solutions that align with the organization's sustainability goals (Hart, 1995).

The diffusion of green technologies within an organization is often facilitated by effective GKM. Knowledge repositories, best practice databases, and collaborative platforms enable the seamless exchange of information, ensuring that stakeholders are well-informed about new green technologies (Kruesi et al., 2020). This knowledge transfer accelerates the adoption of green technologies, thereby enhancing the organization's capacity for green innovation (Rennings, 2000).

A strong culture of sustainability, driven by GKM, motivates employees to actively seek out and implement innovative solutions that reduce environmental impact. Recognizing and rewarding environmentally friendly practices, encouraging cross-functional collaboration on green projects, and integrating sustainability metrics into performance evaluations are some of the ways organizations can embed green knowledge into their culture (Lozano, 2015).

Empirical studies have demonstrated the positive impact of GKM on green innovation. For example, Chen et al. (2006) found that firms with effective GKM practices were more likely to develop eco-friendly products and processes. Similarly, a study by Horbach et al. (2012) indicated that GKM significantly influenced the adoption of green technologies in manufacturing firms. These findings underscore the importance of GKM in driving sustainable innovation.

Despite its benefits, GKM faces several challenges, including resistance to change, lack of expertise, and insufficient integration with existing KM practices (Jabbour & de Sousa Jabbour, 2016). Future research should focus on addressing these challenges and exploring the role of emerging technologies, such as artificial intelligence and big data, in enhancing GKM (Porter & van der Linde, 1995).

Green Knowledge Management plays a pivotal role in driving organizational green innovation. By enhancing environmental awareness, facilitating the diffusion of green technologies, and fostering culture of sustainability, GKM enables organizations to effectively integrate environmental considerations into their innovation processes. As the global business environment continues to evolve towards greater sustainability, the importance of GKM in promoting green innovation will only grow.

Methodology

Identification

In choosing several appropriate papers for this report, the systematic review process consists of three main phases. The first step is keyword recognition and the quest for linked, similar terms based on the thesaurus, dictionaries, encyclopedia, and previous studies. Accordingly, after all the relevant keywords were decided, search strings on Scopus and WOS (see Table 1) database have been created. In the first step of the systematic review process, the present research work successfully retrieved (518) papers from both databases.

Vol. 15, No. 2, 2025, E-ISSN: 2222-6990 © 2025

Table 1

The Search String

Scopus	TITLE-ABS-KEY (("green" AND "knowledge management" AND "sustain*")) AND (LIMIT-TO (SUBJAREA , "BUSI")) AND (LIMIT-TO (PUBYEAR , 2022) OR LIMIT-TO (PUBYEAR , 2023) OR LIMIT-TO (PUBYEAR , 2024)) AND (LIMIT-TO (DOCTYPE, "ar")) AND (LIMIT-TO (LANGUAGE , "English")) AND (LIMIT-TO (N';[- 000000000009SRCTYPE , "j")) AND (LIMIT-TO (PUBSTAGE , "final"))
	Date of access : June 2024
WOS	"green" (Topic) and "knowledge management" (Topic) and sustain* (Topic) and 2024 or 2023 or 2022 (Publication Years) and Open Access and Article (Document Types) and Management or Business (Web of Science Categories) and English (Languages) and Business Economics or Information Science Library Science (Research Areas) Publications
	Date of access: June 2024

Screening

During the screening phase, a collection of potentially relevant research materials is analyzed to determine if their content aligns with the predefined research questions. This phase involves selecting items that focus on green knowledge management. At this stage, duplicate articles are removed from the collection. Initially, 418 publications were excluded, and 50 papers were reviewed using specific inclusion and exclusion criteria detailed in Table 2. The primary sources considered were research papers, as they provide direct practical insights. Other sources, such as reviews, meta-syntheses, meta-analyses, books, book series, chapters, and conference proceedings from recent studies, were also included. The review was limited to works published in English from 2022 to 2024. Notably, no publications were excluded based on duplication criteria.

The Selection Criterion is Searching Criterion Inclusion Exclusion Language English Non-English Timeline / Years 2022 - 2024 < 2022 Journal (Article) Conference, Book, Review Literature type Publication Final In Press Stage Business, Management & Besides Business, Management & Subject Area Accounting Accounting Source type Journal **Besides Journal**

Table 2

Once all inclusion and exclusion criteria are met, the final review sample is established. A comprehensive list of the included research items is essential, as it forms the basis of the study results, which are otherwise unknown to the readers. This eligibility phase consists of 47 articles. During this phase, all article titles and substantial content are meticulously reviewed to ensure alignment with the study's research objectives. Consequently, 13 publications were excluded because their titles and abstracts did not sufficiently relate to the

empirical focus of the study. Ultimately, 34 papers remained eligible for detailed evaluation, as illustrated in Figure 2.



Figure 1: Flow diagram of the proposed searching study (Mustafa et al., 2022)

Data Abstraction & Analysis

In this investigation, an integrative analysis was utilized as a critical assessment strategy to review and synthesize various research methodologies, with a primary focus on quantitative approaches. This rigorous examination aimed to delineate pertinent topics and subtopics within the scope of data security frameworks. The initial phase of theme development involved systematic data collection, as depicted in Figure 2. During this stage, the authors thoroughly analyzed a corpus of 34 scholarly publications, identifying assertions and content directly relevant to the research focus of the current study.

Following this, a comprehensive review of significant contemporary studies on data security frameworks was conducted. This review entailed a detailed examination of the methodologies employed and the results obtained across these studies, ensuring a holistic understanding of the field. Subsequently, the principal investigator collaborated with co-authors to formulate themes grounded in the empirical evidence collected. Throughout the analytical process, a detailed log was maintained to document various analytical perspectives, queries, and insights crucial for interpreting the data, ensuring the rigor and transparency of the analytical process.

Upon synthesizing the initial findings, the research team meticulously compared the results to identify any inconsistencies in the thematic construction. When discrepancies among the themes emerged, the authors engaged in discussions to resolve these differences and refine

Vol. 15, No. 2, 2025, E-ISSN: 2222-6990 © 2025

the themes, ensuring their coherence and alignment with the overarching research objectives. To ensure the validity of the themes, two experts reviewed the examination, one specializing in knowledge management and the other in sustainable performance. This expert review phase helped ensure each sub-theme's clarity, importance, and adequacy by establishing domain validity. Adjustments based on expert feedback and comments were made at the author's discretion. This careful validation and refinement process underscores the thoroughness of the research methodology and the reliability of the study's conclusions in contributing to the field of data security. The questions are as follows below:

- 1) How do the elements of green knowledge management (acquisition, storage, application, and creation) individually and collectively impact business sustainability in the mining industry?
- 2) What is the relationship between green knowledge management practices and overall organizational performance, particularly in terms of sustainability?
- 3) How does green knowledge management enhance organizational learning capabilities and contribute to sustainable performance?

Result and Finding

THEME 1: Green Knowledge Management and Green Innovation:

The application of green knowledge management and green innovation is an important aspect of achieving corporate sustainable development. A study showed that four elements of green knowledge management, namely green knowledge acquisition, green knowledge storage, green knowledge application, and green knowledge creation, have a direct impact on business sustainability in the mining industry in South Kalimantan, Indonesia. However, collectivist cultural norms hinder the direct impact of green knowledge sharing on corporate sustainable development, which suggests the need for additional measures to encourage knowledge sharing in collectivist cultures (Widyanti et al., 2023). In addition, Liyanage et al. (2022) emphasized the need for conventional universities and policymakers to transform their universities into sustainable institutions through the reconfiguration of the four pillars of green soft infrastructure. The analysis of this study using data from 89 university stakeholders shows that all stakeholders consider the need to reconfigure these pillars to produce green knowledge and innovation (Liyanage et al., 2022).

A study by Coughlan et al. (2023) also examined how multi-stakeholder collaboration in green process innovation research initiatives can produce actionable research-based contributions. This study reflects the collaborative research process and how researchers can play different roles in enabling broad and deep interaction, disciplinary integration, and the production of diverse types of knowledge. In the context of green technology management, Orlando et al. (2022) found that government investment in green innovation is more effective than company investment because governments are more willing to take risks in radical innovation. Their analysis using data from Eurostat shows that the culture of countries that show indulgence has a positive effect on the green innovation index. Additionally, Pattinson et al. (2023) proposed a multi-value model to build a green innovation network that supports a firm's green transition by identifying critical success factors such as technological diversity, knowledge-sharing mechanisms, open innovation strategies, and overcoming resistance to change. Finally, Yin and Yu (2022) examines how the integration of digital technology in green innovation and production processes can improve digital green innovation performance and

Vol. 15, No. 2, 2025, E-ISSN: 2222-6990 © 2025

enterprise competitiveness. Moreover, the researcher found that the creation of digital green knowledge that is exploited and used has an inverted U-relationship with the performance of digital green innovation. In contrast, the search for digital green knowledge from supply chains and markets has a positive effect on the creation of digital green knowledge that is exploited.

THEME 2: Green Knowledge Management and Organizational Performance:

Green Knowledge Management (GKM) plays a vital role in enhancing organizational performance, particularly in sustainability. GKM involves the acquisition, storage, sharing, and application of green knowledge that helps organizations achieve better green performance. This analysis examines various aspects of GKM and its impact on organizational performance by analyzing several published studies.

Table 3

No	Author's	Objectives	Methodologies	Findings	Conclusion &
	Name				Future Research
	and Year				
1	Baquero	Investigate the	Hierarchical	Green	Firms should
	(2024)	mediating role of	linear	entrepreneurial	adopt proactive
		ambidextrous	regression,	orientation influences	environmental
		green innovation	moderated	green performance	strategies and
		and the	mediation	through both	innovative
		moderating	approach.	exploratory and	approaches to
		effects of		exploitative green	achieve
		resource		innovation. Resource	sustainable green
		orchestration		orchestration	performance.
		capability in the		capability strengthens	Future research
		relationship		the relationship	could explore
		between green		between green	factors
		entrepreneurial		entrepreneurial	influencing green
		orientation and		orientation and	innovation in
		green		exploitative green	various
		performance.		innovation, as well as	industries.
				between exploitative	
				green innovation and	
	Dat	F		green performance.	
2	Bag	Examine the	Variance-based	l'angible resources,	Managers should
	(2024)	effect of	structural	numan skills, and	recognize the
		(tangible human	equation	intangible resources	importance of
		(tangible, numan	modeling.	sustainable not zoro	resource
		skills, dilu		sustainable net zero	Indiagement and
				Intangible resources	4 0-based digital
		sustainable net		have a stronger	technologies for
				influence Net zero	effective
		implementation		economy adoption	knowledge
		and its impact on		significantly enhances	management
		financial.		financial.	Future research
		environmental,		environmental, and	could focus on

Comprehensive analysis in tabular form

Vol. 15, No. 2, 2025, E-ISSN: 2222-6990 © 2025

		and social performance among SMEs.		social performance, with a stronger impact on social performance.	the application of digital technologies in green knowledge management.
3	Vrabcova et al. (2022)	Identify strategic trends implemented by Czech organizations to ensure sustainable competitive advantage.	Factor analysis, principal component method, varimax method.	Six key factors were identified: integrated management system, employee development, CSR reporting, organizational structure for innovation development, succession planning, and knowledge continuity.	Organizations need to consider economic, socio- cultural, and environmental dimensions to achieve sustainable competitiveness. Future research could explore the application of sustainability strategies in various industrial sectors.
4	Cegarra- Navarro et al. (2023)	Examine the effect of green skills on organizational reputation through technology assimilation and avoiding embarrassment.	Conceptual model, data analyzed using SmartPLS 3.	Technology assimilation supported by green skills reduces stress, anxiety, and fears caused by embarrassment and supports organizational reputation.	Managers should encourage green skills and technology assimilation to enhance organizational reputation. Future research could explore the impact of technology assimilation in various industrial contexts.
5	Shih (2024)	Examine the effects of prospective corporate social responsibility (CSR) on firm performance, mediated by innovation.	Structural equation modeling.	Internal, external, and environmental/social CSR benefits firms' innovation performance at different levels. CSR initiatives impact firm performance, mediated by innovation.	Knowledge management related to CSR generates innovation and sustainability. Future research could focus on the application of CSR in different business contexts.
6	Cheng et al. (2023)	Study the determinants affecting	Online questionnaire survey,	Big data analytics capability mediates the positive	Awareness of critical factors contributing to

Vol. 15, No. 2, 2025, E-ISSN: 2222-6990 © 2025

sustainability	structural	relationship between	big data analytics
performance in	equation	business intelligence	capability and its
manufacturing	modeling using	and sustainability	outcomes on
companies and	SmartPLS 4.	performance. Green	sustainability
the impact of		knowledge	performance is
business		management does	essential for
intelligence and		not moderate this	manufacturing
big data analytics		relationship.	companies.
capability,			Future research
considering the			could explore the
moderating role			role of green
of green			knowledge
knowledge			management in
management.			various
			industries.

Table 4

Comprehensive analysis in tabular form

No	Author's	Objectives	Methodologies	Findings	Conclusion &
	Name				Future Research
	and Year				
1	de	To understand	Editorial	Intellectual	Future research
	Pablos	how intellectual	analysis.	capital and	should focus on
	(2024)	capital, knowledge		knowledge	the integration of
		management, and		management are	intellectual
		organizational		essential for	capital and
		learning		achieving	knowledge
		contribute to		sustained	management
		competitiveness in		competitive	practices to
		the digital and		advantage in	support digital
		green transition.		volatile	and green
				environments.	transitions in
					organizations.
2	Rasool et	To examine the	Longitudinal	Reverse logistics	Future research
	al. (2023)	impact of reverse	survey, negative	adoption	could explore the
		logistics adoption	binomial	facilitates	long-term
		on firms'	regression	digitalization and	impacts of
		digitalization and	analyses.	inter-	reverse logistics
		collaboration		organizational	on digital
		activities.		collaboration,	transformation
				positioning firms	and collaborative
				better for	practices in
				sustainable	industrios
2	Daulrai ot	To investigate the	Hierarchical		Further studies
	al (2023)	role of knowledge	ordinary least	acquisition has a	should explore
	ui. (2023)	acquisition from	squares	double-edged	ways to ontimize
		suppliers in	regression.	effect: it does not	knowledge
		product		directly impact	acquisition
		stewardship and		product	processes and
				stewardship but	mitigate negative

Vol. 15, No. 2, 2025, E-ISSN: 2222-6990 © 2025

	environmental performance.		positively moderates the relationship between product stewardship and environmental performance when knowledge	impacts in different contexts of product stewardship.
			supplier opportunism are managed.	
4 Shafa and Huan (2024	it To examine the impact of g sustainable leadership on green knowledge sharing and learning and its effect on green innovation and organizational performance in HEIs.	Quantitative cross-sectional study, PLS-SEM analysis.	Sustainable leadership positively affects green learning outcomes; green knowledge sharing does not mediate between leadership and learning outcomes. Green learning outcomes positively influence green innovation and organizational performance.	Future research should investigate the role of sustainable leadership in other sectors and explore additional mediators and moderators in the relationship between leadership and organizational learning outcomes.

THEME 3 : Green Knowledge Management and Organizational Learning Capabilities:

Green Knowledge Management (GKM) and organizational learning capabilities are increasingly recognized as critical elements for enhancing sustainability and competitive advantage in today's dynamic business environment. GKM involves the systematic management of green knowledge, encompassing its acquisition, storage, sharing, and application, which collectively drive green innovation and improve organizational learning capabilities. This analysis explores various studies to understand how GKM contributes to organizational learning and sustainable performance.

Discussion and Conclusion

The application of Green Knowledge Management (GKM) and Green Innovation (GI) is crucial for achieving corporate sustainable development. (Widyanti et al., 2024b) highlighted that green knowledge acquisition, storage, application, and creation positively impact business sustainability in South Kalimantan's mining industry, though collectivist norms hinder knowledge sharing. Liyanage et al. (2022) stressed reconfiguring university infrastructure to produce green knowledge and innovation. Coughlan et al. (2023) found that multi-stakeholder collaboration fosters diverse knowledge production in green process innovation. Orlando et al. (2022) revealed that government investment is more effective in green innovation than company investment. Pattinson et al. (2023) identified success factors for

INTERNATIONAL JOURNAL OF ACADEMIC RESEARCH IN BUSINESS AND SOCIAL SCIENCES Vol. 15, No. 2, 2025, E-ISSN: 2222-6990 © 2025

building green innovation networks. Yin and Yu (2022) showed that integrating digital technology enhances digital green innovation performance.

Green Knowledge Management (GKM) significantly enhances organizational sustainability. Baquero (2024) found that green entrepreneurial orientation improves green performance via ambidextrous green innovation, strengthened by resource orchestration. Bag (2024) demonstrated that tangible, human, and intangible resources positively influence net zero economy adoption, enhancing financial, environmental, and social performance. Strategic trends such as integrated management systems and CSR reporting are key to sustainable competitiveness. Cegarra-Navarro et al. (2023) showed technology assimilation and green skills improve organizational reputation by reducing stress and anxiety. Shih (2024) highlighted CSR's role in boosting innovation and firm performance. Cheng et al. (2023) emphasized that big data analytics, supported by business intelligence, enhances sustainability performance, though GKM does not moderate this relationship. Future research should explore GKM's role across various industries.

References

- Bag, S. (2024). From resources to sustainability: A practice-based view of net zero economy implementation in small and medium business-to-business firms. *Benchmarking: An International Journal*, *31*(6), 1876–1894. https://doi.org/10.1108/BIJ-01-2023-0056
- Abdullah, R.S., Hakimi, H., & Kamalrudin, M. (2024). Software Security Readiness Index for Remote Working Employee in Public Organization: Preliminary Study. International Journal of Academic Research in Business and Social Sciences.
- Baquero, A. (2024). Linking green entrepreneurial orientation and ambidextrous green innovation to stimulate green performance: a moderated mediation approach. *Business Process Management Journal, 30*(8), 71–98. https://doi.org/10.1108/BPMJ-09-2023-0703
- Barney, J. (1991). Firm resources and sustained competitive advantage. *Journal of Management*, *17*(1), 99–120. https://doi.org/10.1177/014920639101700108
- Cegarra-Navarro, J. G., Kassaneh, T. C., Caro, E. M., Martínez, A. M., & Bolisani, E. (2023). Technology assimilation and embarrassment in SMEs: The mediating effect on the relationship of green skills and organizational reputation. *IEEE Transactions on Engineering Management*, *70*(12), 4278–4286. https://doi.org/10.1109/TEM.2021.3112615
- Chen, Y. S., Lai, S. B., & Wen, C. T. (2006). The influence of green innovation performance on corporate advantage in Taiwan. *Journal of Business Ethics*, *67*(4), 331–339. https://doi.org/10.1007/s10551-006-9025-5
- Cheng, J., Mahinder Singh, H. S., Zhang, Y. C., & Wang, S. Y. (2023). The impact of business intelligence, big data analytics capability, and green knowledge management on sustainability performance. *Journal of Cleaner Production*, 429, 139410. https://doi.org/10.1016/j.jclepro.2023.139410
- Coughlan, P., Bellini, R., Bello-Dambatta, A., Dallison, R., Dreyer-Gibney, K., Gallagher, J., Harris, I., McNabola, A., Mitrovic, D., Murali, M., Novara, D., Patil, S., Rigby, A., Ritsos, P., Schestak, I., Singh, A., Walker, N., & Williams, P. (2023). Researching green process innovation across borders and boundaries through collaborative inquiry. *The Journal of Applied Behavioral Science*, 59(4), 556–584. https://doi.org/10.1177/00218863231194655

Vol. 15, No. 2, 2025, E-ISSN: 2222-6990 © 2025

- Pablos, P. O. (2024). Editorial: Human capital, leadership and creativity: understanding how intellectual capital reinforces competitiveness. *International Journal of Learning and Intellectual Capital*, 21(1), 1–5. https://doi.org/10.1504/IJLIC.2024.136644
- Goh, S. C. (2002). Managing effective knowledge transfer: An integrative framework and some practice implications. *Journal of Knowledge Management*, 6(1), 23–30. https://doi.org/10.1108/13673270210417664
- Grant, R. M. (1996). Toward a knowledge-based theory of the firm. *Strategic Management Journal*, *17*(S2), 109–122. https://doi.org/10.1002/smj.4250171110
- Hakimi, H., Kamalrudin, M., & Abdullah, R. S. (2023). Software Security Readiness Model For Remote Working In Malaysian Public Sectors: Conceptual Framework. Journal Of Theoretical And Applied Information Technology, 101(8).
- Hart, S. L. (1995). A natural-resource-based view of the firm. *Academy of Management Review*, *20*(4), 986–1014. https://doi.org/10.5465/amr.1995.9512280033
- Horbach, J., Rammer, C., & Rennings, K. (2012). Determinants of eco-innovations by type of environmental impact — The role of regulatory push/pull, technology push and market pull. *Ecological Economics*, 78, 112–122. https://doi.org/10.1016/j.ecolecon.2012.04.005
- Ismail, N. F., Akmal, S., Mohd, Massila Kamalrudin, Amirul Affiq, Hakimi, H., & Azmi, S. S. (2024). Agile Decision-Making as an Alternative for Decision Making's Complexities in Information Management to Flood Rescue and Recovery: A Systematic Literature Review. Journal of Advanced Research in Applied Sciences and Engineering Technology, 89–105. https://doi.org/10.37934/araset.58.1.89105
- Jabbour, C. J. C., & de Sousa Jabbour, A. B. L. (2016). Green human resource management and green supply chain management: Linking two emerging agendas. *Journal of Cleaner Production*, *112*, 1824–1833. https://doi.org/10.1016/j.jclepro.2015.01.052
- Kruesi, L., Burstein, F., & Tanner, K. (2020). A knowledge management system framework for an open biomedical repository: Communities, collaboration and corroboration. *Journal* of Knowledge Management, 24(10), 2553–2572. https://doi.org/10.1108/JKM-05-2020-0370
- Liyanage, S. I. H., Netswera, F., Meyer, J., & Botha, C. (2022). Four pillars of the green university soft infrastructure. *International Journal of Knowledge Management*, *18*(1), 1–16. https://doi.org/10.4018/IJKM.305225
- Lozano, R. (2015). A holistic perspective on corporate sustainability drivers. *Corporate Social Responsibility* and *Environmental Management*, 22(1), 32–44. https://doi.org/10.1002/csr.1325
- Mustafa, W. A., Halim, A., Nasrudin, M. W., & Ab Rahman, K. S. (2022). Cervical cancer situation in Malaysia: A systematic literature review. *BIOCELL*, *46*(2), 367–381. https://doi.org/10.32604/biocell.2022.016814
- Nonaka, I. (1994). A dynamic theory of organizational knowledge creation. *Organization Science*, *5*(1), 14–37. https://doi.org/10.1287/orsc.5.1.14
- Orlando, B., Ballestra, L. V., Scuotto, V., Pironti, M., & Giudice, M. Del. (2022). The impact of R&D investments on eco-innovation: A cross-cultural perspective of green technology management. *IEEE Transactions on Engineering Management*, *69*(5), 2275–2284. https://doi.org/10.1109/TEM.2020.3005525
- Pattinson, S., Damij, N., El Maalouf, N., Bazi, S., Elsahn, Z., Hilliard, R., & Cunningham, J. A. (2023). Building green innovation networks for people, planet, and profit: A multi-level,

multi-value approach. *Industrial Marketing Management*, *115*, 408–420. https://doi.org/10.1016/j.indmarman.2023.10.016

- Paulraj, A., Rajkumar, C., Blome, C., & Faruquee, M. (2023). The rugged landscape of product stewardship: Does it invoke the double-edged effect of knowledge acquisition? *Supply Chain Management: An International Journal, 28*(5), 874–893. https://doi.org/10.1108/SCM-11-2021-0501
- Porter, M. E., & van der Linde, C. (1995). Toward a new conception of the environmentcompetitiveness relationship. *Journal of Economic Perspectives*, *9*(4), 97–118. https://doi.org/10.1257/jep.9.4.97
- Rasool, F., Greco, M., Morales-Alonso, G., & Carrasco-Gallego, R. (2023). What is next? The effect of reverse logistics adoption on digitalization and inter-organizational collaboration. *International Journal of Physical Distribution & Logistics Management*, 53(5/6), 563–588. https://doi.org/10.1108/IJPDLM-06-2022-0173
- Rennings, K. (2000). Redefining innovation eco-innovation research and the contribution from ecological economics. *Ecological Economics*, *32*(2), 319–332. https://doi.org/10.1016/S0921-8009(99)00112-3
- Sahoo, S., Kumar, A., & Upadhyay, A. (2023). How do green knowledge management and green technology innovation impact corporate environmental performance? Understanding the role of green knowledge acquisition. *Business Strategy and the Environment*, 32(1), 551–569. https://doi.org/10.1002/bse.3160
- Shafait, Z., & Huang, J. (2024). Examining the impact of sustainable leadership on green knowledge sharing and green learning: Understanding the roles of green innovation and green organisational performance. *Journal of Cleaner Production*, 457, 142402. https://doi.org/10.1016/j.jclepro.2024.142402
- Shih, T. Y. (2024). Exploring the effects of prospective corporate social responsibility on firm performance: The mediating role of innovation. Technology *Analysis & Strategic Management*, *36*(2), 293–305. https://doi.org/10.1080/09537325.2022.2033201
- Veenoth, A., Shankarvelu, L., Hakimi, H., Marlia, Z., & Octaviani, D. (2023). Food Donation Application to Improve the Distribution and Verification Process Within Selangor: Feedback. Journal of Applied Technology and Innovation (e-ISSN: 2600-7304), 7(3), 7.
- Vrabcova, P., Urbancova, H., & Hudakova, M. (2022). Strategic trends of organizations in the context of new perspectives of sustainable competitiveness. *Journal of Competitiveness*, *14*(2), 174–193. https://doi.org/10.7441/joc.2022.02.10
- Widyanti, R., Rajiani, I., & Basuki, B. (2023). Green knowledge management to achieve corporate sustainable development. *Journal of Infrastructure, Policy and Development,* 8(2), 2844. https://doi.org/10.24294/jipd.v8i2.2844
- Yin, S., & Yu, Y. (2022). An adoption-implementation framework of digital green knowledge to improve the performance of digital green innovation practices for industry 5.0. *Journal of Cleaner Production*, 363, 132608. https://doi.org/10.1016/j.jclepro.2022.132608
- Junaidah, Y., & Annette, A., & Endang, S., & Siti, P., & Sabariah, N., & Iman, J. N., & Mohd, H., & Halimaton, H. (2025). The psychosocial factors of blood donation during the pandemic: Strategies for sustainable blood supply. Journal of Infrastructure, Policy and Development. 9. 9677. 10.24294/jipd9677.